



**STATE OF IOWA  
MASTER AGREEMENT**

**MA# 005 CTITQ0062 X 2**

**EFFECTIVE BEGIN DATE: 04-01-2004**  
**EXPIRATION DATE: 03-31-2009**  
**PAGE: 1 of 5**

**BUYER :** ASHLEY SUPER  
ashley.super@iowa.gov  
515--28-1-70

**FOB**

**PAYMENT TERMS (%):** **DAYS:**

**VENDOR:**

**Infinite Computing Sys  
230 2nd St Se Ste 214**

**Cedar Rapids, IA 52401  
USA**

**VENDOR CONTACT:**

RAJ INANI

**PHONE:** 319-297-7530

**EXT:**

**EMAIL:**

**VENDOR #:** 42145279900

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**DESCRIPTION OF ITEMS CONTRACTED**

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CONSULTING, IT

SEE ATTACHED DOCUMENTS

Contract to furnish IT consulting and staff augmentation pursuant to the specifications, terms and conditions of sealed bid #BD80200S102 on file with the Department Of Administrative Services, GSE Purchasing Division, Hoover Building, Level A, Des Moines, Iowa 50319-0105.

For complete instructions on how to use this contract, see the attached file regarding rules or contact The Department of Administrative Services, General Services Enterprise.

This contract is for the following ITQ service categories only:

- 1) Strategy/Vision/Consulting
- 2) Project Management
- 3) Design/Planning
- 4) Developing
- 5) Testing
- 6) Implementation
- 8) On-Going Support
- 9) Administration

Contact:

RAJ INANI

Ph: (319) 297-7530

Fax: (319) 297-7540

Email: rinani@infinite-usa.com

Richard Barchard



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PCQT# \_\_\_\_\_  
Rating: 8.477

RENEWAL PERIODS

FROM 04-01-2009 TO 03-31-2011  
FROM 04-01-2011 TO 03-31-2013

THRESHOLDS

MINIMUM ORDER AMOUNT:  
MAXIMUM ORDER AMOUNT:  
NOT TO EXCEED AMOUNT:

AUTHORIZED DEPARTMENT

ALL  
SUB Political Sub-divisions

TOTAL \$0.00

VENDOR: \_\_\_\_\_  
APPROVED BY: \_\_\_\_\_

THIS MA IS SUBJECT TO THE TERMS AND  
CONDITIONS ATTACHED HERETO.  
PLEASE SEE ATTACHMENTS FOR  
FURTHER DESCRIPTIONS.



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LINE NO.	QUANTITY / SERVICE DATES	UNIT	COMMODITY / DESCRIPTION	UNIT COST / PRICE OF SERVICE
1	0.00000		91829	\$0.000000

\$0.000000

Computer Software Consulting

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## **TERMS AND CONDITIONS**

### **Remedies upon Default**

In any case where the vendor has failed to deliver or has delivered non-conforming goods and/or services, the State shall provide a cure notice. The notice to cure shall state the maximum length of time the vendor has to cure. If after the time period stated in the notice to cure has passed, the vendor continues to be in default, the State may procure goods and/or services in substitution from another source and charge the difference between the contracted price and the market price to the defaulting vendor. The State's Attorney General shall be requested to make collection from the defaulting vendor.

### **Force Majeure**

Force majeure includes acts of God, war, civil disturbance and any other causes which are beyond the control and anticipation of the party affected and which, by the exercise of reasonable diligence, the party was unable to anticipate or prevent. These provisions of force majeure also apply to subcontractors or suppliers of the Vendor. Force majeure does not include financial difficulties of the Vendor or any associated company of the Vendor, or claims or court orders that restrict the Vendor's ability to deliver the goods or services contemplated by this Agreement. Neither the Vendor nor the State shall be liable to the other for any delay or failure of performance of this Agreement caused by a force majeure, and not as a result of the fault or negligence of a party.

### **Subcontractors**

The successful vendor shall be responsible for all acts and performance of any subcontractor or secondary supplier that the successful vendor may engage for the completion of any contract with the State. A delay that results from a subcontractor's conduct, negligence or failure to perform shall not exempt the vendor from default remedies. The successful vendor shall be responsible for payment to all subcontractors and all other third parties.

### **Termination-Non-Appropriation**

Notwithstanding any other provision of this contract, if funds anticipated for the continued fulfillment of this contract are at any time not forthcoming or insufficient, either through the failure of the State to appropriate funds, discontinuance or material alteration of the program for which funds were provided, then the State shall have the right to terminate this contract without penalty by giving not less than thirty (30) days written notice documenting the lack of funding, discontinuance or program alteration.

### **Immunity of State/Fed Agencies**

The vendor shall defend and hold harmless the State and Federal funding source for the State of Iowa from liability arising from the vendor's performance of this contract and the vendor's activities with subcontracted and all other third parties.

### **Assignment**

Vendors may not assign contracts or purchase orders to any party (including financial institutions) without written permission of the General Services Enterprise - Purchasing.

### **Anti-Trust Assignment**

For good cause and as consideration for executing this purchase order, the vendor, through its duly authorized agent, conveys, sells, assigns, and transfers to the State of Iowa all rights, title and interest in and to all causes of action it may now or hereafter acquire under the anti-trust laws of the United States and the State of Iowa, relating to the particular goods or services purchased or acquired by the State of Iowa pursuant to the using State of Iowa agency.

### **Delivery and Acceptance**

When an award has been made to a vendor and the purchase order issued, deliveries are to be made in the following manner.

- A. Deliveries - All deliveries are to be made only to the point specified on the purchase order. If delivery is made to any other point, it shall be the responsibility of the vendor to promptly reship to the correct location. Failure to deliver procured goods on time may result in cancellation of an order or termination of a contract at the option of the State.
- B. Delivery Charges - All delivery charges should be to the account of the vendor whenever possible. If not, all delivery charges should be prepaid by vendor and added to the invoice.
- C. Notice of Rejection - The nature of any rejections of a shipment, based on apparent deficiencies disclosed by ordinary methods of inspection, will be given by the receiving agency to the vendor and carrier within a reasonable time after delivery of the item, with a copy of this notice to the General Services Enterprise - Purchasing. Notice of latent deficiencies which would make items unsatisfactory for the purpose intended may be given by the State of Iowa at any time after acceptance.

### **Delivery and Acceptance (cont)**

- D. Disposition of Rejected item - The vendor must remove at the vendor's expense any item rejected by the State. If the vendor fails to remove that rejected item, the State may dispose of the item by offering the same for sale, deduct any accrued expense and remit the balance to the vendor.
- E. Testing After Delivery - Laboratory analysis of an item or other means of testing may be required after delivery. In such cases, vendors will be notified in writing that a special test is being made and that payment will be withheld until completion of the testing process.

### **Title to Goods**

The vendor warrants that the goods purchased hereunder are free from all liens, claims or encumbrances.

### **Indemnification**

To the extent that goods are not manufactured in accordance with the State's design, the vendor shall defend, indemnify and hold harmless the State of Iowa, the State's assignees, and other users of the goods from and against any claim of infringement of any Letter Patent, Trade Names, Trademark, Copyright or Trade Secrets by reason of sale or use of any articles purchased hereunder. The State shall promptly notify the vendor of any such claim.

### **Nondiscrimination**

The vendor is subject to and must comply with all federal and state requirements concerning fair employment and will not discriminate between or among them by reason of race, color, religion, sex, national origin or physical handicap.

### **Warranty**

The vendor expressly warrants that all goods supplied shall be merchantable in accordance with the Uniform Commercial Code, Section 2-314 and the Iowa Code, Section 554.2314.

### **Taxes**

The State of Iowa is exempt from the payment of Iowa sales tax, motor vehicle fuel tax and any other Iowa tax that may be applied to a specified commodity and/or service. Contractors performing construction activities are required to pay state sales tax on the cost of materials. The Iowa Department of Revenue exemption letter will be furnished to a vendor upon request.

### **Hazardous Material**



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All packaging, transportation, and handling of hazardous materials shall be in accordance with applicable federal and state regulations including, but not limited to, the Material Safety Data Sheet provision of O.S.H.A. Hazard Communication Standard 29CFR 1910.1200, and Iowa Administrative Code, Chapter 567.

**Public Records**

The laws of the State of Iowa require procurement records to be made public unless exempted by the Code of Iowa.

**Miscellaneous**

The terms and provisions of this contract shall be construed in accordance with the laws of the State of Iowa. Any and all litigation or actions commenced in connection with this contract shall be brought in Des Moines, Iowa, in Polk County District Court for the State of Iowa. If however, jurisdiction is not proper in Polk County District Court, the action shall only be brought in the United States District Court for the Southern District of Iowa, Central Division, providing that jurisdiction is proper in that forum. This provision shall not be construed as waiving any immunity to suit or liability, which may be available to the State of Iowa.

If any provision of this contract is held to be invalid or unenforceable, the remainder shall be valid and enforceable.

**Records Retention**

The vendor shall maintain books, records, and documents which sufficiently and properly document and calculate all charges billed to the State of Iowa throughout the term of this Agreement for a period of at least five (5) years following the date of final payment or completion of any required audit, whichever is later. The vendor shall at, no charge, permit the Auditor of the State of Iowa, or any authorized representative of the State (or where federal funds are involved, the Comptroller General of the United States or any other authorized representative of the United States government) to access and examine, audit, excerpt and transcribe any directly pertinent books, documents, papers, electronic or optically stored and created records, or other records of the vendor relating to orders, invoices, or payments documentation or materials pertaining to this Agreement.

**Independent Contractor**

The vendor is an independent contractor performing services for the State of Iowa, and as such shall not hold itself out as an employee or agent of the State.

**Performance Monitoring**

For all service contracts, the requirements of Iowa Code sections 8.47 shall be incorporated into final terms and conditions of the contract.

**Confidentiality**

Each party may have access to confidential information of the other party to the extent necessary to carry out their responsibilities under the Agreement and Software License Agreement. Such confidential information shall, at all times, remain the property of the party disclosing the confidential information. Each party shall preserve the confidentiality of the confidential information disclosed or furnished by the other party, and shall maintain procedures for safeguarding such confidential information. Each party shall accept responsibility for providing adequate supervision and training to its agents, employees and any approved contractors and subcontractors to ensure compliance with the terms of this Agreement.

**Works Made for Hire**

All information, reports, studies, flow charts, diagrams, and other tangible and intangible material of any nature, whatsoever, produced by the vendor for delivery to the State during the course of this engagement and all copies of any of the foregoing shall be the sole and exclusive property of the State, and all such material and all copies shall be deemed "works made for hire" of which the State shall be deemed the author.

To the extent that the materials are not deemed "works made for hire", the vendor hereby irrevocably grants, assigns, transfers, and sets over to the State all legal and equitable right, title, and interest of any kind, nature or description in and to the materials and the vendor shall be entitled to make absolutely no use of any of the materials except as may be expressly permitted in this Agreement.

**Vendor's Property**

Notwithstanding provisions of "works made for hire", the vendor shall own all of its pre-existing methods, techniques, and processes, including software and documentation, that it brings to this engagement and shall own all enhancements to these methods, techniques and processes, including software and documentation, that are developed during the course of this engagement ("Vendor's Property") and (b) the vendor shall have the right to retain copies of all materials referred to in "works made for hire" in its files evidencing its services for the Information Technology Enterprise. The vendor agrees to grant the State/ITE a royalty-free, nonexclusive, nontransferable license to use, duplicate and disclose the Vendor's Property for the purposes contemplated by this Agreement.

**N60**

NET 60 DAYS

September 19, 2007

Ashley Super, Purchasing Agent III  
Iowa Department of General Services (DGS)  
Hoover STATE Office Building – Level A  
Des Moines, IA 50319-0105

Dear Ashley:

Attached is Infinite Computing Systems, Inc.'s update to the State of Iowa's INVITATION TO QUALIFY (ITQ) BD80200S102, Version 1.0.

We are adding categories 1, 2, 3, 4, 5, and 6 to our profile of capabilities.

Over the past 12 years Infinite Computing Systems, Inc. has provided consulting and programming services to clients across the world. As a TSB, we look forward to the continuing opportunities under this program.

Included in this update are a corporate summary and examples of our engagements since our last submission.

If questions arise, please contact me at 319-297-7530.

Sincerely,

Richard Barchard  
Business Development Manager

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September 19, 2007

Ashley Super, Purchasing Agent III  
Iowa Department of General Services (DGS)  
Hoover STATE Office Building – Level A  
Des Moines, IA 50319-0105

Dear Ashley:

I hereby certify that Infinite Computing Systems, Inc. is not currently delinquent in the payment of taxes or other obligations to STATE government nor is under suspension or otherwise debarred from doing business with the STATE of Iowa, any other STATE or federal Government.

Sincerely,

Praveen Gadkari  
V. P. Operations



## ITQ EXHIBIT A - NON-COLLUSION AFFIDAVIT

### NON-COLLUSION AFFIDAVIT

I, the undersigned, am the person responsible for the preparation of and cost data contained in this response submitted to the STATE in response to this ITQ and certify that:

Cost data has been arrived at independently and without consultation with any other party.

No information regarding this response content has been disclosed to any other party that may be or may potentially be responding to the ITQ with a response.

No attempt has been made to induce or to refrain any other party in responding to this ITQ or to influence the content of their response.

This response and subsequent proposal(s) submitted by my firm to RFPs referring to this ITQ is made / will be made in good faith and not pursuant to any discussions / agreement with any other party.

My firm and its affiliates, subsidiaries, officers, directors and employees are not currently under investigation or been convicted for any act prohibited by federal law involving conspiracy or collusion with respect to bidding on public ITQ and related POs, except as follows:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I understand that any miss-statement in this affidavit is and shall be treated as fraudulent concealment from the STATE of the true facts relating to the response submission for this ITQ.

Name: Rick Barchard Position : Business Development Manager

SIGNATURE: \_\_\_\_\_ Date : September 18, 2007

Representing COMPANY NAME: Infinite Computing Systems, Inc.

SWORN TO AND SUBSCRIBED BEFORE ME THIS DAY September 18th, OF 2007 .

NOTARY PUBLIC \_\_\_\_\_ My commission expires: \_\_\_\_\_

## ITQ EXHIBIT B – Lobbying Certification

### LOBBYING CERTIFICATION FORM

#### FOR ITQ AND RELATED POSS, GRANTS, LOANS, AND COOPERATIVE AGREEMENTS

The undersigned certifies, to the best of her or his knowledge and belief, that

No federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress in connection with the awarding of any federal contract or agreement, or the making of any federal grant, loan, or co-operative agreement.

If any funds other than federal appropriated funds have been paid to any person for influencing or attempting to influence the making of federal contracts or federal grants, loans, co-operative agreements, the undersigned will submit full disclosure of lobbying activities showing all details and supporting documents.

The undersigned will require any or all subcontractors to submit a separate lobbying certification and disclosure accordingly.

SIGNATURE: Praveen Gadkari TITLE: V. P. Operations

COMPANY NAME: Infinite Computing Systems, Inc. DATE: September 18, 2007

## ITQ EXHIBIT C --- MANDATORY AGREEMENT QUESTIONNAIRE

This section consists of a series of questions that must be answered to the affirmative prior to proceeding with development of your response. It confirms your understanding of and agreement to our requirements for submitting a response. Negative responses will disqualify you. Please insert a copy of your answers inside each of your responses.

1. Do you agree that the contents of your proposal(s) will become part of any resulting ITQ and related POs and can not be held confidential? YES ☒ NO ☐
2. Do you agree to submit one original of your proposal, together with two (2) copies and a electronic soft copy on diskette? YES ☒ NO ☐
3. Will you include at least three (3) client references and agree you must attain acceptable scores from references for each service category you are attempting to qualify for? YES ☒ NO ☐
4. Do you agree that you must maintain an acceptable rating by each agency you do work for in order to remain pre-qualified for each service category? YES ☒ NO ☐
5. Do you agree to abide by agency specific requirements as outlined in section 1-25? YES ☒ NO ☐
6. Do you agree that your response will remain valid for at least 120 business days and duration of ITQ and related POs? YES ☒ NO ☐
7. Are you a TSB or do you currently have or have had a contracting role in three (3) projects for each of the categories you are attempting to qualify for? YES ☒ NO ☐
8. Do you agree that if the STATE finds any part of your response to be false, you will be placed on temporary suspension from doing business with the STATE? YES ☒ NO ☐
9. Do you accept the requirements stated in sections 1-19 and 1-21? YES ☒ NO ☐
10. Will you provide all documents of proof of insurance as required by this ITQ and any related POs? YES ☒ NO ☐
11. Are you aware that the STATE will conduct any and all background checks it deems necessary? YES ☒ NO ☐

SUBMIT COMPLETED COPY INSIDE YOUR RESPONSE.

COMPLETED BY Richard Barchard

### List of Clients/Survey Recipients

The following 3 clients will be responding to the client survey for the categories

<b>Organization Name:</b>	<b>Pearson Education</b>
	2510 N. Dodge Street. Iowa City, IA 52245
<b>Contact Person:</b>	Paul Massey
<b>Telephone:</b>	319-339-6640
<b>Email:</b>	<a href="mailto:paul.massey@pearson.com">paul.massey@pearson.com</a>
<b>Organization Name:</b>	<b>McLeod USA</b>
	Hiawatha, IA
<b>Contact Person:</b>	Natalie Burns
<b>Telephone:</b>	319-790-6930
<b>Email:</b>	natalie.didriksen@mcleodusa.com
<b>Organization Name:</b>	<b>State of Ohio</b>
	4200 E. Fifth Ave. Columbus, OH 43219
<b>Contact Person:</b>	Anat Bodas
<b>Telephone:</b>	614-312-2592
<b>Email:</b>	<a href="mailto:BODASA@odjfs.state.oh.us">BODASA@odjfs.state.oh.us</a>

## PROFESSIONAL / TECHNICAL PERSONNEL QUESTIONNAIRE

1. How do you intend to provide the resources required by this ITQ?

Infinite Computing Systems (ICS) has been an active and successful player in the high technology industry since 1995. The company specializes in IT staff augmentation services and software development. The founding principle of Infinite was to combine the successful concepts of the IT consulting and IT services models to produce a complete package for our clients.

Unlike many companies, we have a wide range of skill sets which increases our ability to accept new challenges and produce the high quality of software systems for our clients. With technology changing at such a fast pace, organizations often face multiple roadblocks in maintaining and upgrading their IT systems. Such hurdles can be minimized to a great extent by having a good partner to bring you resources where and when you need them.

We provide a broad range of IT services ranging from staff augmentation to full scale software development and project management. We serve organizations of all types and sizes. Our primary objective is to provide the highest quality of products and services and deliver the most cost effective package to our clients.

ICS is headquartered in Cedar Rapids, Iowa with additional locations in Singapore, Thailand, and India.

*ICS is a certified minority woman owned business* that is certified by the Iowa Development Council. This makes us especially sensitive to having a diverse work force. The State of Iowa has also certified Infinite as a Targeted Small Business. This certification is given to businesses operated by women, minority groups, or persons with disabilities.

Infinite's certification is can be viewed at: <https://dia.iowa.gov/tsb/index.php/businessDetail/233>

Typically our personnel have from 5 to 15 years of experience in the skill sets and knowledge base required by our clients and in the majority of the categories in this ITQ. This pool of talent will be drawn on to fulfill your requisition requests. Our current clients are utilizing from 1 to 20 of our IT specialists to augment their information technology needs. With one of our more significant clients, we have an annual contract in place for more than \$1,500,000.

Identify the SP contract administrator and describe the functions that person will perform.

Richard Barchard has the responsibility of administering the contract and is the point of contact at Infinite. Rick has over 20 years of IT experience and can match State opportunities to the skill sets at Infinite. The functions he will perform are as follows:

- **Preparation and delivery of proposal responses**
- **Point of Contact for all issues related to Infinite and the STATE.**
- **Delivery of any additional information required by the DAS or any other STATE agency related to this ITQ.**

2. Describe how you plan on providing additional personnel if it becomes necessary to properly staff projects.

**We have over 200 IT personnel available to us in our database, and thousands more through our partnering arrangements around the world. We are currently providing the IT needs to clients in 35 states. Infinite Computing System's growth is testament to our success in providing clients the best people. To provide the best personnel to our clients, we recruit on an international basis. Our talent pool is not restricted by any geographic boundary or restrictions. Infinite Computing Systems will provide qualified candidates for review within 2 days of receiving a requisition. Once a candidate is approved, they will be on-site in 5-10 business days.**

3. Describe your company's ability to uniquely address problems and issues related to the service category.

**We have a dedicated account manager to address any issues encountered with our clients. We also have experienced many generations of technology, which provides us with unique insight into technology design, planning and development. We have world wide resources to address a technology problem.**

4. Describe your company's practices in adopting client policies and methods.

**Each engagement that Infinite has participated in has required our consultants to adapt to our client's standards, policies and methodologies. In each situation, our consultants have adapted quickly due to their experience, education and dedication.**

**We pride ourselves in our ability to understand the unique circumstances within each of our clients. Upon inception we review all standards, policies and methodologies to ensure that our staff understands what is required of them. Throughout the project, our project managers work with the client's staff to ensure our consultants are providing a complete solution.**

5. List each type / brand of operating system/ communication system you are experienced with in each category below and make comments.

- a) Mainframes: **MVS, AS400, CICS, IMS/DC, VSAM, JCL, TSO,**
- b) Midrange / Minicomputer: **Unix, Linux, Solaris, SunOS, SCO, HP-UX Microsoft NT, 2000**
- c) Client / Server / Distributed Systems: **95/98/ME/CE/NT/2000/XP/2003 Microsoft NT, 2000, ASP, ASP.NET, HTML, XML, Java, J2EE, Java Servlets, JSP, EJB, Perl, CGI, PHP, Java script, WML, WebLogic, Web Sphere, Web Objects, TCP/IP, Sockets,**
- d) Desktop: **Microsoft NT, 2000, XP**
- e) LAN: **Microsoft NT, 2000**
- f) Languages and DBMS: **COBOL, Pro\* COBOL, PL/1, CICS, SharePoint, C, C++, C#, VB, VB.Net, Java, JDK, MFC, T-SQL, Delphi, Perl, Assembler**

7. Describe your products / experience with Databases.

- a) Administration: **Over 10 years of practical experience as a company; Certified Oracle Database Administrators**
- b) Application Development tools: **Oracle, MSSQL Server, Sybase, Ingress, IBM DB2, MySQL, SQL Anywhere, MS Access, Visual FoxPro, MSDE, Paradox**
- c) End user tools: **ColdFusion Studio, Designer 2000, Rational Rose, Erwin, Visio, MS FrontPage, MS Publisher, MS Office Suite, Eclipse,**
- d) Structure and methodologies: **RUP, RAD, Component Based Development, Multi-tier Application Development (MSF)**
- e) Other: **Palm OS, Siebel, JDE, SDK, DDK, BroadVision, WAP, SMS, Web Objects, UML, SOAP, COM+/MTS, Crystal Enterprise, ClearCase Multisite, PVCS, CVS, VSS, Hibernate, SSL, AES, RSA, DES, Blowfish, Twofish, Disk Encryption**

8. What general software applications have you experience in?

**Most of our experience is with custom developed applications and Microsoft products, but we do have experience in Oracle, PeopleSoft, and SAP.**

9. Please describe any experience and deployed solutions in each of the following specific technologies below.

- a) Help desk solutions / technologies **n/a**
- b) Data development: **Data Warehousing design and deployment in numerous engagements. Infinite has 10years of experience with data centric applications. . These applications range from mainframe to client server based to applications deployed over the Internet. Infinite consultants have designed and developed applications using Oracle Forms®, Reports®, PL/SQL, Java®, Oracle® 9IAS and IBM Websphere® and the Oracle® database.**
- c) Data Analysis  
**Same as above. We utilize the RUP methodology for our Software Development Life Cycle.**
- d) Data Modeling  
**In most nearly all, engagements, data modeling plays a significant role.**
- e) Facilitating and consulting: **Infinite Computing Systems, Inc has over 10 years of experience with data centric applications. The clients and projects listed above have utilized**
- f) Photogrametry and remote sensing **–consulting and systems integration only**
- g) Data collection and clean up mapping
- h) GIS / ESRI Software / Mapinfo **Infinite can provide integration services for this environment.**
- i) Electronic Commerce / EDI **--Infinite can provide integration services for this environment.**
- j) Document management **–Data Integration only**
- k) Telecommunications wide area network **–consulting and systems integration**
- l) Biometrics – **system integration consulting and implementation**
- m) Wireless networking- **consulting, integration and implementation**
- n) IT staffing **Infinite has over 12 years of experience with data centric applications. The projects listed above and identified with our references exhibit our abilities in this area.**
- o) Graphic / web design  
**Infinite has provided staff assignments and done project web projects from optimization (analytics) services to complete design and development and deployment.**
- p) Other- **Design and development of executive key performance indicator (KPIs) dash boards and metrics.**

## ITQ EXHIBIT E -- COST DATA SHEET FORMAT

**COST DATA SHEET** for ITQ Number # BD80200S102 Revision 1.0

**FOR SERVICE CATEGORY:** 1. Strategy/Vision/Consulting 2. Project Management  
3. Design /Planning 4. Developing 5. Testing 6. Implementation 8. Administration 9. Administration

**COMPANY NAME:** Infinite Computing Systems Inc.

DESCRIPTION OF SERVICE	RATE PER HOUR NOT TO EXCEED
<b>Web Development:</b>	
Senior Developer	\$75
Developer	65
Junior Developer	60
<b>IBM AS400 Developers:</b>	
Senior Developer	75
Developer	65
Junior Developer	55
<b>Client Server Developers</b>	
Senior Developer	75
Developer	65
Junior Developer	55
<b>Web Developers</b>	
Senior	75
Mid-Level	65
Junior	60
	80
<b>MAINFRAME Developer</b>	
Senior	75
Mid-Level	65
Junior	52
<b>Web Architect</b>	80
<b>Web Test:</b>	
Senior	65
Mid-Level	60
Junior	55
<b>IBM AS400 Test:</b>	
Senior	68
Mid-Level	58
Junior Developer	50



<b>Client Server Test</b>	
Senior Developer	65
Mid-Level	55
Junior Developer	49
<b>MAINFRAME Test</b>	
Senior	70
Mid-Level	65
Junior	52
<b>Hardware Configuration System Software</b>	
Senior	75
Mid-Level	65
Junior	55
<b>Business Analyst</b>	
Senior	75
Mid-Level	65
Junior	52
<b>PROGRAM MANAGER</b>	
Senior	80
Mid-Level	70
Junior	60
<b>Database Analyst/Administrator</b>	
Senior	80
Mid-Level	70
Junior	60
<b>Software Packages</b>	
<b>SAP</b>	70 -100
<b>PeopleSoft</b>	70 - 100
<b>Siebel</b>	70 - 100

**ITQ EXHIBIT F - REQUIRED SIGNATURE PAGE (submit two signed originals in your response)**

I / we as undersigned agree to the terms and conditions of the aforementioned ITQ #BD80200S102 and if our response is accepted, to furnish any and all services upon which cost data has been submitted. Any material misstatement in our response shall be treated as fraudulent concealment from the STATE of the facts relating to this ITQ.

Name of Entity / Person Submitting Proposal: Infinite Computing Systems, Inc.

Mailing address: 230 2<sup>nd</sup> Street SE, Cedar Rapids, IA 52401

Phone: 319-297-7530 Fax: 319-297-7540 Email: rbarchard@infinite-usa.com

☐ If Individual: SIGNATURE: \_\_\_\_\_ Date: \_\_\_\_\_

Social Security Number: \_\_\_\_\_

☐ If Partnership: Names -type written: \_\_\_\_\_ / \_\_\_\_\_

Social Security Numbers: \_\_\_\_\_ / \_\_\_\_\_

SIGNATURES of PARTNERS: \_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_ Date: \_\_\_\_\_

☒ If Corporation: Corp ID# 42-42-1452799 State: IOWA

SIGNATURE: \_\_\_\_\_ Date: September 18, 2007

Name and Title -type written: Praveen Gadkari, V. P. Operations

I / we consent to service of process by certified or register mail addressed to our designated legal agent as required by Part 2-13-i of the Terms and Conditions of the ITQ. I / we appoint

NA

WITNESS SIGNATURE: \_\_\_\_\_ Title \_\_\_\_\_ Date: \_\_\_\_\_

The STATE of Iowa, acting through the undersigned officer(s), hereby accepts the foregoing response to the ITQ and pre-approves the SP named for agency requests for proposals using this agreement. This acceptance and the SP's response for the above referenced ITQ and related POs, including the terms and conditions of the ITQ constitute a binding contract between the STATE and the SP.

CT \_\_\_\_\_ Vendor ID# \_\_\_\_\_ ☐ CONDITIONAL TSB

Evaluation Committee Chairperson \_\_\_\_\_ Date: \_\_\_\_\_

DGS Purchasing Div. Administrator: \_\_\_\_\_ Date: \_\_\_\_\_

Purchasing Agent / Issuing Officer : \_\_\_\_\_ Date : \_\_\_\_\_

## **A Woman Owned Minority Business Enterprise**



### ***Summary of Information Technology Qualifications***

***September 2007***

Infinite Computing Systems, Inc.  
230 2<sup>nd</sup> Street SE Ste. 414  
Cedar Rapids, IA 52401  
319-297-7530  
[www.infinite-usa.com](http://www.infinite-usa.com)

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## 1.0 Description of Firm & Mission

Infinite Computing Systems (ICS) has been an active and successful player in the high technology industry since 1995. The company specializes in IT staff augmentation services and software development. The founding principle of Infinite was to combine the successful concepts of the IT consulting and IT services models to produce a complete package for our clients.

Unlike many companies, we have a wide range of skill sets which increases our ability to accept new challenges and produce the high quality of software systems for our clients. With technology changing at such a fast pace, organizations often face multiple roadblocks in maintaining and upgrading their IT systems. Such hurdles can be minimized to a great extent by having a good partner to bring you resources where and when you need them.

We provide a broad range of IT services ranging from staff augmentation to full scale software development and project management. We serve organizations of all types and sizes. Our primary objective is to provide the highest quality of products and services and deliver the most cost effective package to our clients.

ICS is headquartered in Cedar Rapids, Iowa with additional locations in Singapore, Thailand, and India.

**ICS is a certified minority woman owned business** that is certified by the **Iowa Development Council**. This makes us especially sensitive to having a diverse work force. The **State of Iowa** has also certified Infinite as a **Targeted Small Business**. This certification is given to businesses operated by women, minority groups, or persons with disabilities.

Infinite's certification is can be viewed at: <https://dia.iowa.gov/tsb/index.php/businessDetail/233>

## Custom Software Project Services

We utilize an on-shore off-shore approach to our software development projects which utilizes 3 teams.

The **Customer Engagement Team (CET)** is represented by the onsite team responsible for understanding customer needs and looking for products and partnerships that help our customers get better value solutions to their problems. CET members understand that ultimately, it is our customers' business success and not just the project completion that should define the end point of our efforts.

The **Customer Fulfillment Team (CFT)** is the offshore operational team or the design and development teams that work on all client projects. We believe that the key to lower Total Cost of Ownership lies in good application design and development. Use of accepted modeling standards; iterative-driven development and coding standards go a long way in making scalable, robust and error-free software.

The **Customer Care Team (CCT)** is the onsite team responsible for ensuring the support for the delivered software to the customer. This team works with the CFT to deploy and support user acceptance testing by the customer, any post production changes/enhancements and user training issues.

In order to achieve a consistent standard of quality, we look not just at what we do, but how we do it as well. All our processes are measured for flexibility, simplicity and predictability. This methodology is establishing an infrastructure that institutionalizes effective software engineering and project management across the organization.

With businesses becoming more and more technology oriented, the need for highly maintainable and scalable applications is on rise. Infinite realizes the potential and value of a well designed component oriented software application and we leverage that to deliver high-quality, low maintenance, and scalable software applications to our customers.

Our extensive software development experience has helped us understand the challenges faced by

various organizations in maintaining and upgrading their IT systems using today's evolving technologies. We strongly believe that these challenges can be overcome by streamlining the software design process and implementing a high-quality and highly flexible component oriented architecture. We think the only way to achieve full customer satisfaction is by creating a superior deliverable, which is easy to maintain and upgrade.

We train our consultants with high professional ethics and we closely monitor their performance while they are at our client locations. We at Infinite strongly believe that value for cost can only be achieved with quality. Every software system created at Infinite is seen as an innovation and we use the latest processes and technologies in order to achieve that.

### ***IT Staff Augmentation Services***

Hiring IT contractors is a very common practice by many organizations to fulfill their short term and long term software development needs. We have a very specialized IT recruitment team with many years of successful experience in hiring highly skilled IT professionals in various technologies. Our recruitment process has evolved over a period of many years and we pick the best and the brightest brains in the IT industry to be a part of our consulting workforce.

Our consulting workforce is split into multiple teams serving various technologies ranging from the most common to the most specialized skill sets. Our training department takes pride in keeping our consultants up to date in this highly competitive and ever changing technology industry. We also train our consultants with a high degree of professional ethics and provide them a diverse environment to enable them to compete in the international market.

Our quality processes help us monitor and manage our consultants working at various client locations either directly or indirectly. As always, our goal is to meet the highest quality standards set by the industry and attain complete customer satisfaction.

### ***Provision Plan for IT Staffing***

We have over 200 IT personnel available to us in our database, and thousands more through our partnering arrangements around the world. We are currently providing IT staffing needs to clients in 35 states. Infinite Computing System's growth is testament to our success in providing clients the best people.

Typically our personnel have from 5 to 15 years of experience in the skill sets and knowledge base required by our clients. This pool of talent will be drawn on to fulfill your requisition requests. Our current clients are utilizing from 1 to 20 of our IT specialists to augment their information technology needs. With one of our more significant clients, we have an annual contract in place for more than \$1,700,000.

To provide the best personnel to our clients, we recruit on an international basis. Our talent pool is not restricted by any geographic boundary or restrictions. Infinite Computing Systems will provide qualified candidates for review within 2 days of receiving a requisition. Once a candidate is approved, they will be on-site in 5-10 business days.

## Company Engagement Samples

With the hundreds of consultants we have placed over the years, it is not practical to list all the engagements we have been involved with for the past 10 years. Here are some representative samples of consultant engagements, skill sets used and services.

Client	Location	Type	Role of ICS	Services
Pearson Education Services	Iowa City, IA	Education Testing	Project Management, programming, program management, mainframe, client server, and Windows	Requirement Analysis, Design, Development, Testing, Integration
Quad City Holdings	Davenport, IA	Banking	Consultative Web Development Project	Requirement Analysis, Design, Development, Testing, Integration, User Acceptance Testing, deployment, Support & Maintenance. This Web portal features included Search, Admin. Interface for Dynamic Changes to the Pages, Flash Player based home page, and External Links (e.g. Intranet, local temperature, Community Services)
Hilton Hotels Inc.	Memphis, TN	Consumer Services	Senior Developer to augment Hilton team	Designed and Developed set of complex Asp.Net 2.0 custom server controls. Customize Http pipeline by developing an Http Module for scanning all the requests to IIS for security and block cross site scripting and SQL injection attacks.
Fidelity Information Services – ACBS Division	Boston, MA	Financial Services	Developer	Built prototypes for validating design approaches during the design phase which helped the team in making critical design decisions.
Inca Planning Solutions LLC,	Bellevue, WA	Commercial Software- Inca Planning is an affordable alternative to spreadsheets	Sr. Programmer Analyst  <b>Skill Set: Used:</b> Winforms, C# 2.0, ADO.Net2.0, .Net Framework 2.0, SQL Server 2000, Setup and Deployment, XML, Visual Source Safe 6.0, Visual Studio. NET 2005, T-SQL.	Definitions and development of entities and entity collections for all the components in the application. Administered work done by other team members on Audit log maintenance.
Dakota Services Corporation	Hatfield, PA	Drug Benefits	Sr. Programmer Analyst  <b>Skill Set: Used:</b> ASP 3.0, Crystal Report 8.0, SQL Server 2000, Java Script, VB-Script, DHTML, XML, ADSI, XPath.	Designed and Created Database including Tables, Stored procedures, triggers, indexes. Created web pages, creating the directory structure, connecting the web pages to other pages. Created files for the common functionality across the web application. Implemented Active Directory Service Interfaces Set up the IIS for the web application.

Client	Location	Type	Role of ICS	Services
Lending Tree LLC	Charlotte, NC	Financial	<p>.Net Developer</p> <p><b>Skill Set: Used:</b> ASP.Net 2.0, C#, ADO.Net 2.0, .Net Framework 2.0, MS SQL Server 2005, SSIS, VB Script, Java Script and Serena Version Manager</p>	<p>Designed and developed a class library using ADO.Net 2.0 for the Data Access layer and SSIS packages to dump data from Quality database into the project database and another package to read the flat file and load the data into a database table. Wrote Stored Procedures, User Defined Functions, Views and T-SQL statements to access and update the database. Developed web pages using C# as code behind language. Set up the staging environment and configured the site on IIS 6.0 and Windows Server 2003 for testing phase. Using Serena Change Management Version Manager for the Source code and Version control of the files and the project. Production trouble shooting and testing.</p>



## Comprehensive Skills Matrix

The following chart provides a sample of the breadth of the technical skills available from Infinite.

Operating Systems	Interface Builders / Programming Tools
Windows 95/98/ME/CE/NT/2000/XP/2003, Unix, Linux, Solaris, SunOS, SCO, HP-UX, MVS, Palm OS	Visual Studio 2003 (Visual Basic &.NET, Visual C++, C#), Borland Delphi, (Palm) Appforge, Eclipse IDE, JDeveloper, NetBeans, Tuxedo, Rogue Wave Stingray
Web Technologies	Web Development Tools
ASP, ASP.NET, HTML, XML, Java, Java Servlets, JSP, EJB, Perl, CGI, PHP, Java script, WML, WebLogic, Web Sphere, Web Objects, TCP/IP, Sockets	Visual Studio.2003, Cold Fusion, JRun, FrontPage, Flash, Dreamweaver, Shockwave, Web Matrix
Web/Application Servers	Mainframe Technologies
Internet Information Server (IIS), Apache, BEA WebLogic, Websphere, Sun ONE, Oracle, ATG Dynamo App Server, Netscape Enterprise Server	COBOL, Pro* COBOL, PL/1, CICS, IMS/DC, VSAM, JCL, TSO, ISPF, Changeman, RACF, ReXX, QMF, File-AID, Abend-Aid, , SAS,
Programming Languages	Databases
C, C++, C#, VB, VB.Net, Java, JDK, MFC, T-SQL, Delphi, Perl, COBOL, Assembler	Oracle, MSSQL Server, Sybase, Ingress, IBM DB2, MySQL, SQL Anywhere, MS Access, Visual FoxPro, MSDE, Paradox
Designer Tools	Other / Special
ColdFusion Studio, Designer 2000, Rational Rose, Erwin, Visio, MS FrontPage, MS Publisher,	SDK, DDK, BroadVision, WAP, SMS, Web Objects, UML, SOAP, COM+/MTS, Crystal Enterprise, ClearCase Multisite, PVCS, CVS, VSS, Hibernate, SSL, AES, RSA, DES, Blowfish, Twofish, Disk Encryption
ERP/CRM	Distributed Components
SAP, Peoplesoft, Oracle Apps, Siebel, JDE	EJB, CORBA, ATL COM\DCOM, JNDI, RMI
Software Development Cycles	Testing Tools
RUP, RAD, Component Based Development, Multi-tier Application Development (MSF)	Win Runner, Load Runner, Quicktest Pro, JUnit, JTest, WSAD Debugging, Log4j, Rational Clear Quest, Test Manager

## ***Right to Hire Policy***

Many times, our consultants become a valuable component of our client's team. In the event a client wishes to offer a full time position to one of our consultants, Infinite and the client will agree upon the conversion fee for placing the contractor as a full time employee. The conversion fees will be a percentage of the annual wage of the contractor and will be addressed for each situation.

## ***2.0 Working with Infinite Computing Systems***

Upon an award of a contract, a dedicated account manager will be assigned to each client. This account manager will coordinate all aspects of the engagement and communications between our organizations. Infinite will assign recruiters to fulfill the client needs in the case of a staffing relationship, or development resources in the case of a software development project.

Initially the account manager and a member of management would come on-site to review the client's requirements and construct a mutually agreeable action plan. The account manager would be responsible for executing the action plan in conjunction with the client's staffing manager.

Our account manager will be available via email, phone, and cell phone for immediate consultation and will come on site as needed by our client, ***but not less than once per calendar quarter*** to review the status of the engagement.

Infinite will also consider establishing an office presence in the client's area upon receiving major work. This is a methodology we have been following as our business expands. As an example, we now have an account manager on the east coast to handle our clients in NY, NJ, DE, and PA.

### **3.0 Detail References**

The following referenced clients are included as examples of our engagements.

#### **3.1 Quad City Regional Holdings**

Start date of project: January 2007      End date: August 2007

Description of Project Scope:

ICS developed a Portal for Cedar Rapid Bank and Trust in Cedar Rapids.

The work involved Requirement Analysis, Design, Development, Testing, Integration, User Acceptance Testing, Deployment, and Support and Maintenance. These Web portal features included Search, Administrative Interface for Dynamic Changes to the Pages, Flash Player based home page, and External Links (e.g. Intranet, local temperature, Community Services)

The tools and applications used are .Net 1.1 framework, Flash Player, HTML/CSS, Visual Studio, Visual Source Safe, and Microsoft Office (Project Word, Excel, PowerPoint) Tools to complete the work.

A new contract has been awarded for additional work since the completion of this work.

***Contact Info available upon request***

#### **3.2 Pearson Educational Measurement**

Start date of project: 9/1/2003      End date: ONGOING

Pearson Educational Measurement is the largest comprehensive provider of educational assessment products, services and solutions in the United States. As a pioneer in educational measurement, PEM has been a trusted partner in district, state and national assessments for more than 50 years. PEM helps educators and parents use testing and assessment to promote learning and academic achievement.

Infinite has been providing technology staffing for over 3 years. We have an on-site certified project manager and typically have between 15-20 software development personnel with a variety of skill sets working on multiple projects at their facilities in Iowa City, Iowa.

***Contact Info available upon request***

#### **3.3 AEGON Insurance (NVision)**

AEGON Americas includes the U.S., Canadian, and Mexican operations within the AEGON Group, one of the world's leading life insurance organizations. The AEGON Americas companies offer a wide range of competitive and innovative products to numerous markets through a highly diversified distribution system.

Start date of project: 10/01/2006      End date: ONGOING

ICS is developing an internal CRM system for use by outside sales and marketing. We are utilizing our on shore off-shore methodology on this project. We have a senior and a junior project management team in Cedar Rapids, IA working with a team of programmers in our Mumbai, India office.

***Contact Info available upon request***

### **3.4 State of Ohio**

Start of project: 7/2002

End date: 1/2007

ICS provided highly skilled IT services along with Deloitte Touche to recreate the State's Unemployment System. We utilized up to 6 consultants and had the technical project leadership to design and develop the system. The system was redesigned from the legacy system to a web based Java & J2EE application.

***Contact Info available upon request***

## Appendix 1: Project Manager Profiles

These consultants could be utilized for a custom applications requirement engagement where our client would not provide a project manager resource. These leaders could direct a team consisting of entirely of Infinite Computing Systems personnel or mixture of client and Infinite resources. These personnel could also be part of a client lead team and would be utilized as the interface to our off shore team.

These personnel have extensive software project and consulting experience covering many disciplines and domains. As you can see above, we deliver innovative technological solutions to maximize your investment. Our practice includes comprehensive training, implementation and support services that align with your strategic vision and business processes.

Our team of analysts, architects and project managers integrate their industry experience and knowledge of various technologies to solve your business needs.

Our experienced US and off shore teams deliver innovative solutions to make your outsourcing investment a success. Using the advance state of the technology, our in-house and offshore teams collaborate to ensure the highest quality service to our customers.

### ***S. A., Project Manager & Technical Architect***

#### **PROFESSIONAL SUMMARY**

- **9 years of software development and consulting** experience in IT industry, including **Technical Architecture experience** with Fortune 50 Companies in USA
- Solid experience in **integrating business needs and technology solutions** in Accounting & Finance Industry
- Responsible for client communication and interaction with senior management to assist them in identifying problems, synthesizing complex information, analyzing possible solutions and providing recommendations
- Responsible for leading projects, evaluating products and vendors, performing feasibility studies, **prototyping and system analysis**
- Hands-on experience in **assisting project management office (PMO)** define, plan and manage completion & delivery of engagement deliverable based on scope, time and cost
- Experience in designing processes and systems integration for large, complex systems in order to automate processes, improve performance and develop process based workflow
- Self motivated and strong team player. I'm valued for my ability to deliver high quality results under strict deadlines
- Excellent interpersonal, communication and presentation skills

#### **EDUCATION**

**MBA (2008)**, Master of Business Administration, University of Florida, USA

**B.Tech (1998)**, Bachelor of Technology, Institute of Technology, BHU, India

#### **Skills Summary**

LANGUGES & TECHNOLOGIES	<b>Java, J2EE, EJB, Hibernate, JSF, SDO, Web Services, JWS DP, AXIS, Servlets, JSP, JNDI, XML, JAXB, Crystal Reports</b>
APPLICATION SERVERS	<b>IBM WebSphere Application Server (6.0/5.0/4.0/3.5)</b>
COMMERCE SUITE	WebSphere Commerce Suite 5.1
DATABASES	<b>MS SQL Server 2003/2000, DB/2, JDBC, SQL</b>
DISTRIBUTED SYSTEMS	RMI, CORBA
IDE	<b>Rational Application Developer (RAD), IBM WebSphere Studio Developer (WSAD), Eclipse</b>
CONFIGURATION MGMT.	VSS, CVS, Clearcase
CONTENT MANAGEMENT	Vignette 5.0
IMAGING	<b>FileNET</b>
OFFICE TOOLS	MS Office, MS Excel

## ***P. N. Project Manager & Senior .NET Developer***

### **Professional Summary:**

- **9.75 years** of experience in the Microsoft technologies and Dot Net Architecture, in designing and development of large-scale multi-tiered applications. Over 6 years of managing projects in U. S.
- Extensive experience in building enterprise architecture, design and development of eCommerce solutions including business-to-business, web-applications, ERP and E-CRM using Share Point Portal 2001, ASP.Net, C#, VB.Net, .Net Nuke, SQL server 2000/2005, Visual Studio 2003/2005 using the latest technologies like AJAX, Atlas etc.
- Experienced in Managing the Team as well as writing System Requirement Specifications using Rational Rose rup-srs framework.
- Expert in object oriented analysis and design with proven success managing several full life-cycle projects.
- Project Quality Controller and Manager
  - \* Prepared and maintained Project Plans.
  - \* Liasoned with the SQA personnel to implement QMS processes in the project.
  - \* Provided orientation to team members about the processes.
  - \* Responsible for providing project related data to Metrics Council.
  - \* Acted as the Defect Prevention Coordinator for the project.
  - \* Prepared Internal Quality Audits and reviews.

### **Education**

B. S. Computer Information Systems B. R. Ambedkar University, Agra, India.

Masters in Computer Applications (MCA) IGNOU, Delhi, India

Pursuing Masters in Business Administration in Production & Operations (IT) and International Business from Amity Business School, Noida, India

### **Skills Summary**

<b>Category:</b>	<b>Skills:</b>
<b>Operating Systems</b>	Windows NT, Windows 2000, Windows 2003, Windows XP, Unix system V
<b>Tools</b>	Developer 2000 Microsoft Visio, Microsoft Project Rational Rose Use Case templates and RUP-SRS Framework SQL Server 2000 Reporting Services Dot Net Nuke for e-Business Application Development Microsoft Share Point Portal Atlas – AJAX – Visual Studio 2005 Open Source Software & Tools
<b>Languages</b>	Visual Basic 6.0 VC++ JavaScript/VBScript ASP.Net VB.Net, VB.Net 2.0 C#, C# 2.0 XML, XSD, SOAP
<b>RDBMS</b>	ORACLE 8.0, Oracle 9i SQL Server 7.0/2000/2005
<b>Architecture</b>	Microsoft Architecture & Design Patterns, RM-ODP, Zach Man
<b>Application Server</b>	IIS 5.0/6.0, Personal Web Server, Microsoft Sharepoint Portal Server 2001. Web Logic 5.5
<b>Others</b>	HTML/DHTML/CSS, Network Security Solutions, AJAX, ATLAS

## **Appendix 2 Technical Consultant Profiles**

These are some sample resumes of potential candidates to fulfill the needs of our clients' requirements. All of the potential candidates Infinite would propose will have similar experience and the skill set of these employees. Infinite Computing Systems and our clients mutually agree upon any candidate before fulfilling a requisition.

The assignments would be based on the specific requirements of the project or skills desired by our clients.

## ***P. P., Programmer Analyst***

### **Summary**

- Over **6 years** of professional experience in developing, support and testing in real time applications
- Proficient in **CGI/PERL, Shell Scripting & C++ with UNIX, Rational ClearCase, VC++ (MFC), SQL Server, Oracle** with good knowledge of **object-oriented** techniques and **data structure** concepts.
- Hands on experience in **Release Management, Patch Life Cycle, installing / testing Ultra bundle and in HP-UX Advanced Reliability Testing** on various HP-UX product releases (11.23,11.23PI,11.31)
- Expert in **HP-UX Patch Processing** and **Delivering the Source code** to the customers.
- Experience in database design, implementing **RDBMS** concepts and writing Stored Procedures, SQL queries.
- Exposure to Crystal Report.
- Involved in Manual and Automated Testing of applications on Windows / Unix Environment
- Hands-on proficiency in Automated Tools like **Win Runner**
- Strong written and oral communication skills, self-motivation, creativity and being a very quick learner.
- Easily adaptable to any environment and Flexible to changing environment.
- Two years of onsite Development, Implementation and Support experience
- Meet deadlines in fast-paced environment and functions under high-pressures with extremely short deadlines. Collaborate on multi-disciplinary (e.g. business and technical) teams.

### **Education**

- Master of Computer Applications, Andhra University – India

### **Skills Summary**

Server Side Programming	CGI, PERL 5.8.1, Shell Scripting, ASP.NET 2.0, Web Services, Web Forms
Client side Programming	JavaScript, HTML, DHTML, CSS.
SCM	Rational ClearCase, Jazz, Visual SourceSafe 6.0, WinCVS
Programming Languages	C, C++,VC++, C# .Net, VB.Net
OOAD Tools	Rational Rose UML 2.1, Visual Visio
Frame Works	Visual Studio.NET 2005, Microsoft .NET Framework 2.0
Databases and Data Storage	MS-SQL Server 2000 and 2005, MS Access, Oracle 10g, Ingress
Web Technologies	CGI, PERL 5.8.1, IIS6.0, ASP.NET 2.0, XML, HTML, CSS, JavaScript,
CRM	Seibel
Defect Tracking tools	Humming Bird, CHART
Tools & Utilities	Crystal Report, ETL, TOAD, CGI/PERL, PRT, Odin
Testing Tools & Integrity	WinRunner, Test Director
Responsibilities	Development, Coding, Quality Testing and Deploy.
Operating Systems	HP-UX, Sun Solaris, Windows-X and Dos

<b>Clients Served</b>	<b>Role</b>
Hewlett Packard, Cupertino, CA	Senior Programmer Analyst
Lucent Technologies, Netherlands	Software Engineer



## ***S.K., Infomatica, ETL, Microsoft Certified Professional***

### **Summary**

---

- Over **7.5 years** of IT experience on development and support of real time applications, **data warehouse and data migration projects**.
- Proficient in **Informatica PowerCentre 7.x, UNIX Shell Scripting, SQL** with good knowledge of Dimensional Modeling and DataWare housing Concepts.
- Worked with **Informatica** as an ETL tool for the extraction of data from various sources like Oracle, flat files, Db2, Mainframe and Xml files.
- Exposure on **Informatica PowerExchange 5.x** for connecting to Mainframe and load VSAM files.
- Worked with **Oracle, SQL SERVER, DB2 and Teradata** Databases.
- Worked on Data Warehousing development and good understanding of ETL Process using **Informatica** and OLAP technologies using **Business Objects**.
- Experienced in **PL/SQL** for creating Stored Procedures, Functions and Triggers.
- Strong **written and oral communication** skills, **self-motivation, creativity** and **ability** to adapt to new technologies and applications.
- Job Responsibilities included system study, design, development, implementation and review stages of various software and Data warehousing projects.
- Domain exposure of **Banking, Insurance** and HR.
- Proficient in **Data Modeling** using **Ralph Kimball's Methodology** and **Data Mart** approach for **designing Data Warehouse**.
- **Meet deadlines in fast-paced environment and functions under high-pressures with extremely short deadlines.**

### **Education**

---

- **Bachelor in Engineering from Mumbai University, India**

### **Certification: (Microsoft Certified Professional)**

---

- 70-229 SQL Server 2000 Administration
- 70-228 SQL Server 2000 Database Design

### **Skills Summary**

ETL , Data warehousing	<b>Informatica</b> PowerCentre 7.x , <b>Informatica</b> Powerexchange 5.x, Data Modeling
OLAP/Reporting	Business Objects
Database	Oracle, PL/SQL ,Microsoft SQL Server, DB2, Microsoft Access ,Teradata
Database GUI Tools	TOAD , Aqua Studio
Web Technologies/Scripting	UNIX Shell Scripting (Korn ,Bash ), ASP 3.0, HTML, JavaScript, Vbscript
Operating Systems	Windows , UNIX
Development Tools	OOP's, Software Engineering
Analytical Packaged Software	Siebel Analytics 7.7
Responsibilities	Requirement gathering, Design (High Level and Low Level), Development, Coding, Unit Testing, Deployment, System Testing.

<b>Clients Served</b>	<b>Role</b>
American Express – Houston, TX	Senior Systems Analyst
XM Satellite Radio – Washington DC	Senior Systems Analyst

## K., Programmer Analyst (Oracle 9i, PL/SQL)

### Summary

---

- Over **6 years** of professional experience in developing, support and testing in real time applications, in **Oracle PL/SQL, Oracle Warehouse builder and Query Tuning**
- Proficient in **PL/SQL scripting, query tuning, and SQL** with good knowledge of using the various tuning tools like **TKPROF, EXPLAIN PLAN AND SQL TRACE** and DataWare house Concepts.
- Worked with Oracle Warehouse builder as an ETL tool for the extraction of data from various sources like Oracle, flat files, Db2, Mainframe and Xml files.
- Worked with **Oracle 8/9i Databases**.
- Worked on Data Warehousing development and good understanding of ETL Process using Oracle Warehouse Builder.
- Experience in **leading Oracle/ETL Development team** and well versed with **SDLC**.
- Strong **written and oral communication** skills and **ability** to adapt to new technologies and applications.
- Job Responsibilities included system study, design, development, implementation and review stages of various software and Data warehousing projects.
- Domain exposure of Manufacturing, Telecom, Finance.
- Experience in Testing and metric collection of the Data warehousing application and expertise in using mercury quality center.
- **Meet deadlines in fast-paced environment and collaborate on multi-disciplinary (e.g. business and technical) teams.**

### Education

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- Post Graduate Diploma in Business Management (Systems) from Institute of Public enterprise, Hyderabad.
- B-TECH from Institute of Technology, Banaras Hindu University, Varanasi

### Skills Summary

Oracle Database scripting	<b>PL/SQL</b>
Reporting Technologies	Understanding of Business objects
Database	<b>Oracle 8/9i, Good understanding of the new features of Oracle 10g</b>
Web Technologies	<b>VBScript,HTML</b>
Operating Systems	Windows ,UNIX
Development Tools & Utilities	ETL, <b>TOAD, PL/SQL Developer</b> , ERWIN , Visual SourceSafe 6.0,PVCS, Humming Bird, <b>TKPROF</b>
Responsibilities	Development, Coding, Unit Testing, Deployment, System Testing, Requirement gathering, Design (High Level and Low Level)
Testing Tools & Integrity	Mercury Test Director
Data warehousing ETL	Oracle Warehouse Builder

Clients Served	Role
J. P. Morgan Chase, Omaha, NE	Senior Analyst Programmer
Qwest Communications, Dublin, OHIO	Developer

## ***M. C., .NET Developer***

### **Summary:**

- **6 years** of professional experience in developing and administering **.NET applications**.
- Having domain knowledge on **Banking** and **Van Sales distribution** industry.
- Proficient in **VB.NET, C#, ASP.NET, SQL Server, Oracle, XML, Web Services, ADO.NET, Winforms** with strong knowledge of object-oriented techniques and concepts.
- Experience in Database design implementing RDBMS concepts and writing **Stored Procedures, User Defined Functions, Views, T-SQL, Triggers and Jobs for SQL Server**.
- Configuration and maintenance of applications on **IIS**.
- Conversant with all phases of **software development life cycle** including analysis, design, development, testing and implementation.
- Experience in **load testing and performance tuning** of large scale applications.
- Good knowledge and experience on **ASP.Net 2.0** and **SQL Server 2005**.
- Strong written and oral communication skills, self-motivation, creativity and ability to adapt to new technologies and applications.

### **Education**

- **Bachelor of Engineering**, University of Mumbai, India

### **Training**

- Undergone Six Sigma, White Belt training – ABN AMRO
- Undergone BS 7799 Information Security Standards basic training - ABN AMRO
- Undergone Client Acceptance and Anti-Money Laundering training - ABN AMRO
- Undergone ABN AMRO Compliance Principles Training - ABN AMRO

### **Certifications**

- Brain Bench Exam for **.Net C#** dated on 08-Jan-2007.
- Developing and Implementing Web Applications with **Microsoft Visual Basic .NET and Microsoft Visual Studio .NET**.
- Sun Microsystems, Inc Sun Certified Programmer For Java 2 Platform
- Brain Bench Exam for Java Platform, Java level 2 Exam

### **Skills Summary**

Programming Languages	VB.Net, C#, VB.Net SDE, Java and C++
Databases	MS-SQL Server 2005/2000 / 7.0, Microsoft SQL Server 2005 Integration Services (SSIS), Oracle 8.0 and MS-Access 2000/97
Web Related	ASP.Net, ASP.Net Web Service, XML, HTML, VBScript, JavaScript, Applets and ASP
GUI	Embedded VB 3.0, Delphi 5.0, Visual Basic 6.0, MCMS 2002
Tools & Utilities	MS-SQL Server 2000 Analysis Services, SQL Reporting Services, Proclarity, Crystal Reports 8.0, Visual SourceSafe 6.0, ERWin 3.0, SQL Server Comparison Tool, Microsoft Visio and Serena Version Manager
Operating Systems	Windows 2000 Professional/Server/XP Professional/NT/98/95, Windows 2003 Server, Pocket PC 2002/2000.
Hardware	Pentium based PC's, Symbol Pocket PC 8000/8100

<b>Clients Served</b>	<b>Role</b>
Lending Tree LLC, Charlotte, NC	.NET Developer
ABN AMRO Treasury, Miami, FL	Senior Analyst Programmer
ABN AMRO, Amsterdam, Netherlands	Senior Analyst Programmer



## D. C., .NET Developer

### Summary:

- **7 years and 8 months** of professional experience in web/windows based application development on **DotNet 1.1 and 2.0**, development and deployment of **.NET applications**.
- Proficient in ASP.net using **VB.NET and C#, ASP.NET, SQL Server 2000, XML, ADO.NET, Winforms** with strong knowledge of object-oriented techniques and concepts.
- Experience in Database design and writing DB objects like **Stored Procedures, User Defined Functions, Views, T-SQL, Triggers and Jobs for SQL Server**.
- Configuration of applications on **IIS5.0 and IIS 6.0**.
- Experience in **Crystal Report** as a reporting tool.
- Good knowledge on **SQL Server 2005**.
- Strong written and oral communication skills, self-motivation, creativity and ability to adapt to new technologies and applications.

### Education

- **Bachelor of Science** in Chemistry stream, May 1996, University of Mumbai, India
- **Advanced Diploma In Software Technology and Systems Management**, NIIT
- **Masters in Human Resource development and Management (MHRDM)** of Mumbai University from Narsee Monjee Institute of Management Studies, Mumbai.

### Certifications

- Brain Bench Exam for **VB.net, C#, ASP.net**.

### Skills Summary

Programming Languages	VB.Net, C#, VB6.0
Databases and Data Storage	MS-SQL Server 2000 / 7.0, MS-Access 2000/97, Text Files, XML Files, Excel Files.
Client side Programming	Java-script, VBScript, HTML, DHTML, CSS.
Server Side Programming	ASP.NET 2.0/1.1, ASP, Win NT IIS 4.0, IIS 5.0, IIS 6.0
Web Technologies	ASP.Net, ASP.Net Web Service, XML, HTML, VBScript, CSS, JavaScript, Ajax and ASP
Rapid Application Development Tool	Visual Interdev 6, Visual Studio .net 2003, MS Visual Studio .net 2005.
Tools & Utilities	MS-SQL Server 2000 , Crystal Reports 8.0/8.5, Visual SourceSafe 6.0, and Microsoft Visio
Operating Systems	Windows 2000 Professional/Server/XP Professional/NT/98/95, Windows 2003 Server.

Clients Served	Role
Inca Planning Solutions, LLC, Bellevue, WA	Sr. Programmer Analyst
Dakota Services Corporation, Hatfield, PA	Sr. Systems Analyst
Integrated Tech Inc. , Denver CO	System Analyst

## H. P., Sr. Software Engineer



### Summary:

- 5 years of professional experience in developing and administering **.NET** applications on **.NET Framework 1.1 / 2.0**.
- **Microsoft Certified Solution developer** in .Net technologies (MCP ID# 3151531)
- **Brainbench Certified in ASP.Net** with **4.03 score and 92%** as on 19-July-2006
- **Brainbench Certified in C#** with **3.92 score and 90%** as on 19-July-2006
- Proficient in **C#, VB.NET, ASP.NET, SQL Server, Oracle, XML, Web Services, ADO.NET, Winforms** **with** strong knowledge of object-oriented techniques and concepts.
- Experience in Database design implementing RDBMS concepts and writing **Stored Procedures, T-SQL, Triggers for SQL Server**
- Configuration and maintenance of applications on **IIS**.
- Experience of developing .NET applications on **Visual Studio .NET 2003** and **Visual Studio 2005**.
- Conversant with all phases of **software development life cycle** including analysis, design, development, testing and implementation.
- Experience in **load testing** and **performance tuning** of large scale applications.
- Experience in developing and maintaining **BizTalk Server 2004** applications.

### Education

**Bachelor of Engineering in Information Technology** CPI 8.1/10.0, **First class with distinction.**

Sardar Patel University – V V Nagar, Gujarat. India

### Skills Summary

Programming Languages	C#, VB.NET, C++
Platforms	Microsoft .NET Framework 1.1 and 2.0 , ADO.NET, ASP.NET 1.1/2.0, WinForms, XML, XSD, XSLT, SOAP, Web Services, .NET Remoting, Reflection, Microsoft Enterprise Application Blocks
Database	SQL Server 2000/2005, Oracle, MS Access, SQL server Data Transformation Services[DTS] in SQL server 2000 and SQL server 2005
Server Technologies	IIS 5.0/6.0, BizTalk Server 2004
Web Technologies	Asp.Net 1.1/2.0, JavaScript, HTML, DHTML, CSS, AJAX
Tools	Visual Studio 2003/2005, Visual Source Safe 6.0, SOS, Microsoft Visio, NAnt, MS ACT, NUnit, MSBuild, CruiseControl, Crystal Report11, SQL Delta, ErWin, Mercury
Responsibilities	Requirement gathering, Design (High Level and Low Level), Development, Coding, Unit Testing, Deployment, System Testing
Roles	Team Member, Developer, Designer, Configuration Manager, Module Lead, Tester
Design	Visio, Visual Studio 2005 Class diagrams, Application diagrams, MS Patterns and Practices, Object Oriented programming, UML
Operating Systems	Windows 95/98/2000/XP, WIN NT 4.0, Windows Server 2003

Clients Served	Role
Hilton Hotels Inc Memphis, TN	Senior Developer
Fidelity Information Services, Boston, MA	Senior Developer



## J. V., Java-J2EE Developer

### Summary:

- Over **5 years** of IT experience on development, support and testing of real time web-based applications on J2EE framework especially in the banking and finance domain.
- Proficient in **Java, J2EE, Servlets, Struts, JSP, EJB, Hibernate, JMS, Web Services, WebLogic**.
- Worked with **Oracle 10g** portal (OC4J) and incorporated J2EE components (JSP, EJB) as Web portlets.
- Worked with **Weblogic, OC4J, J2EE** and **Tomcat** servers.
- Worked with **Oracle 9i and 10g Databases**.
- Worked on Business Objects reporting tool.
- Very well versed with all the phases of **SDLC**.
- Currently working as a **Team Lead** and have experience in **leading team** size of 5.
- Strong **written and oral communication** skills, **self-motivation, creativity** and **ability** to adapt to new technologies and applications.
- Job Responsibilities included system study, **design, development, implementation** and review stages of various J2EE related projects.
- Mentor the team members as and when required and help them out in technical difficulties.
- Domain exposure of **Banking** and **Finance**.
- **Have secured relevant certifications in Technical stream (Java, J2EE) and Functional domain (Finance)**.
- **Meet deadlines in fast-paced environment and functions under high-pressures with extremely short deadlines. Collaborate on multi-disciplinary (e.g. business and technical) teams.**

### Education

**Bachelor of Engineering (B.E.)** in Electronics and Telecommunications from **University of Mumbai, India**.

### Certification: (Sun Certified Professional)

**Sun Certified Programmer** for the **Java 2 Platform**.

**Sun Certified Enterprise Architect** for **J2EE Platform**.

**National Stock Exchange of India (NSE)** certified professional for **Financial Markets**.

### Skills Summary

<b>Front end</b>	Java 1.4, J2EE 1.4, Struts 1.1, Servlets 2.3, JSP 1.1, JDBC 2.0, EJB 2.0, JMS, Hibernate 2.0, Web Services
<b>Operating System</b>	MS Windows 2000, Windows NT 4.0
<b>Database</b>	Oracle 9i, Oracle 10g-Forms and Reports, SQL, PL/SQL
<b>IDE Tools</b>	IntelliJ Idea, Eclipse, JDeveloper
<b>Application/Web Servers</b>	WebLogic 8.1 OC4J, J2EE, Tomcat
<b>Portal:</b>	Oracle 10g
<b>Business Intelligence</b>	Business Objects 5.1.9

<b>Clients Served</b>	<b>Role</b>
Salmon Smith Barney, Dallas TX	Senior Program Analyst
Citibank, Boston, MA	Senior Program Analyst
Citicorp Development Center, Los Angeles, CA	Programmer Analyst

## **M. Q., Technical Lead/Architect**

### **Summary:**

- **9 years** of professional rigorous Software Engineering, analysis, design and managing of critical, Internet, Web Portal, B2B and e-commerce, desktop application to leading the development of a decision support web application integrating J2EE technologies and Business Objects, Object Oriented Designing expertise.
- Expert level skills in designing and leading a team into developing intranet/internet applications using Java/J2EE technologies including framework like Struts, Hibernate and Spring with Servlets, JSP, XML/XSLT, JDBC, AJAX
- Proficient with all major computer systems & necessary applications. Major in **JAVA – J2EE, XML** with Application Servers **JBoss, Weblogic** running on Operating systems **UNIX, Linux, Solaris, HP-UX** and database **Oracle** and **MySQL**.
- Domains include **Telecom, Gaming, RFID**.
- Solid experience in Design, Architecting and deployment of Desktop and Web based Enterprise applications
- Well versed with all stages of software development life cycle (SDLC) including Requirement Analysis, Conceptual data modeling, Database building, GUI Designing, Coding and Deployment.
- Strong written and oral communication skills and ability to adapt to new technologies and applications.
- Strong analytical and strategic planning skills
- Capable of building system from scratch
- Self motivated, enthusiastic, and a proven leader
- Lead a maximum of 10 people into development and implementation
- Leads by example and delivers positive results with cross-functional teams
- Led joint resource teams to successfully integrate and implement several major systems
- Performed business process redesign, managed technology and delivered complex project plans
- Has clear **understanding of Workflow concept** in Business **process management** and **Business process orchestration**
- Customer focused professional that can define your business process vision and build a roadmap for your future
- Cross-Functional Communication

### **Education**

- **Bachelor of Commerce**, University of Mumbai, India
- Completed **Diploma in Object Oriented Programming** from NIIT

### **Technologies**

Java Technologies	<b>Java 1.4 / 1.5, Swing, JFC, Applet, JSP, Servlets, Struts, JDBC, EJB 2.0, Ant, Hibernate, Tag Libraries, SOA, RDBMS, Spring, JAXP, Java Speech, Java Mail, RMI</b>
Databases and Data Storage	<b>Oracle 8i / 9i / 10g, MySQL 5.0, SQL Server 6.5, 7.0</b>
Web Related	HTML, CSS, XML, XSLT, Tomcat, Apache, ASP, AJAX
J2EE Application Servers	Weblogic.5.1 / 6.0 / 7.1, <b>JBoss 3.x.x / 4.x.x, iPlanet 6.0</b> , Websphere 4, <b>Clustering, load Balancing</b> , MS IIS
Tools	<b>Eclipse 3.x, MyEclipse, Idea IntelliJ 4 / 5 / 6</b> , RAD, <b>Visio</b> , Visual Café, Sun Studio, Nutch, Lucene, Lenya, Toad
Messaging	JMS, <b>Axis (Web Services)</b> , SOAP, JAX-RPC
Testing and Version Control	JUnit, Visual SourceSafe, <b>CVS, SVN</b>
Operating Systems	Windows all versions, UNIX, Red Hat / Suse Linux, Solaris7 / 8, HP-UX 11i
Scripting	Shell, JavaScript, DHTML, Crone Jobs, PL/SQL
OO Methodologies	OOAD, UML 1.1, RUP (Rational Unified Process), EAI

<b>Clients Served</b>	<b>Role</b>
Xoriant Solutions (CMM Level 4), San Jose, CA	Technical Lead / Architect

## ***S. R., Java Programmer Analyst***

### **Summary:**

- Over **5 years** of professional experience in developing Java/J2ee applications on Tomcat 4.0/5.0 and Web logic 8.0.
- Strong **working domain Knowledge of ERP**.
- Strong architectural knowledge of Web-Application Server implemented on J2EE technology's including **Apache Tomcat, Apache Axis, WebLogic Application Server 7.0/8.1 and IBM WebSphere Application Server 4.0/5.0** on Operating systems **Linux/Windows**.
- Extensive experience in development using **Java, J2EE, Struts 1.2.x, Spring MVC,EJB, JSP, Servlets, Java Beans, JSP Custom Tags Libraries, JDBC, XML, AJAX, Log4j, Hibernate ,Web Services, WSDL, Ant, HTML, JavaScript**.
- Expertise in Integrated Development Environment (IDE) **Net Beans 4.1/5.0, Eclipse**.
- Developed **ANT scripts** for the build and deployment of **J2EE applications in Linux environments**.
- Experience in designing and coding **stored procedures, functions and triggers** using **SQL as well as PL/SQL** for databases like **MS SQL Server, PostgreSQL and Oracle 8.0**.
- Involved in all phases of SDLC such as requirement Analysis, Design, Development and Testing.
- Two year Onsite Development, implementation and support experience.
- A very good team player with the ability to work independently, a competent, co-operative and result oriented IT consultant possessing excellent interpersonal, written and oral communicational skills.

### **Education**

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- **Bachelor Degree of Engineering in Computer Science, VTU – INDIA.**
- **Diploma in Computer Science & Engineering, Board Of Technical Education Karnataka – INDIA.**

### **Skills Summary**

Programming Languages	Java 2.0, Jsp, Servlet, C++
Platforms	Java SE 2.0, J2EE 1.4, XML, Web Services.
Databases and Data Storage	MS-SQL Server 2000, MS Access, XML Files, Oracle 8.0
Client side Programming	JavaScript, HTML, CSS
Server Side Programming	Jsp, Ejb, Servlet, WSDL
Web Technologies	Web Service, XML, HTML, CSS, JavaScript
Responsibilities	Requirement gathering, Design (High Level and Low Level), Development, Coding, Unit Testing, Deployment, System Testing.
Tools & Utilities	MS-SQL Server 2000 ,PostgreSQL
Operating Systems	Windows 2000 Professional/Server/XP Professional/NT/98/95 and Windows Server 2003, Suse Linux, Cent OS

<b>Clients Served</b>	<b>Role</b>
State Electric – St. Louis, MO	Programmer Analyst
Drive Medical – Port Washington, NY	Programmer Analyst



<b>FACT SHEET</b> <b>Infinite Computing Systems, Inc</b>	<p><b>Infinite</b> is a turnkey Information Technology Services Provider, providing a full range of technology services to deliver advanced solutions. Infinite implements business and technology strategies and provides IT solutions for Global corporations to stay ahead in today's dynamic environment. Infinite creates lasting relationships by providing services that consistently deliver value. This value is created by using a multi-faceted approach - apply business domain expertise in specific industry segments, utilize a highly-skilled technology workforce, leverage a proven Onsite/Offshore Delivery Model, implement CMM-level quality processes &amp; methodologies and be extremely cost-effective.</p> <p>Infinite is led by an experienced executive management team with over 85 years of hands on experience in leading Technology firms. Infinite is currently in its eleventh year of profitable operations and has over 150 employees. Infinite's Global Headquarters is located in Cedar Rapids, Iowa and we have three international technology resource locations (Mumbai-India, Bangkok-Thailand, and Singapore).</p>
Established In	1997
CEO/Chairman	Nita Inani
No. of Employees	150+
No. of Offices	4 Global Delivery Centers Worldwide
Global Headquarters	Cedar Rapids, Iowa, USA
HQ Mailing Address	<p>Infinite Computing Systems, Inc.  230 Second Street, S.E.  Suite 414,  Cedar Rapids, IA 52401</p> <p>Telephone : 319-297-7530  Fax : 319-297-7540</p>
Emails	<p>Global Sales: <a href="mailto:globalsales@infinite-usa.com">globalsales@infinite-usa.com</a>  Company Info: <a href="mailto:contactus@infinite-usa.com">contactus@infinite-usa.com</a>  Job Opportunity: <a href="mailto:career@infinite-usa.com">career@infinite-usa.com</a></p>
Industry Verticals	Telecommunications, Education, Financial Services, Government, Healthcare/Medical, Banking and Insurance, Utilities, Manufacturing
Certifications	Woman & Minority Owned Business Enterprise, State of Iowa Targeted Small Business & PMP (numerous)
Services	<ul style="list-style-type: none"> <li>• Consulting Services <ul style="list-style-type: none"> <li>○ Program Management</li> <li>○ Business Process Optimization</li> <li>○ Technology Consulting</li> </ul> </li> <li>• Professional Services/IT Staff Augmentation</li> <li>• Software Development (Onsite/Offshore)</li> <li>• Quality Assurance &amp; Testing</li> <li>• Infrastructure Management &amp; Support</li> </ul>



Ashley Super, Purchasing Agent III  
Iowa Department of General Services (DGS)  
Hoover STATE Office Building - Level A  
Des Moines, IA 50319-0105

July 14, 2003

Sub: Invitation to Qualify BD08200S102 Version 1.0 and  
Amendment #1 to ITQ, BD80200S102, Version 1.0  
Service Category : ON-Going Support

Dear Ms. Ashley Super,

We thank you for issuing us Invitaion to Qualify (ITQ) # BD80200S102, version 1.0 and amendment #1 to this ITQ and our response is as below:

Our Response consists of:

Our Response consists of:

	Page No.
1. Non – Collusion Statement .....	3
2. Lobbying Certification .....	4
3. Mandatory Agreement Qusetionnaire.....	5
4. List of Clients/Survey Recipients.....	6
5. Professional/Technical Personnel Questionnaire .....	10
6. Cost Data Sheet .....	17
7. Signature Pages .....	18
8. Acceptance to Amendment – 1 .....	19
9. Additional Section – SP's background / financial questionnaire .....	20

Enclosures:

10. Vendor Application
11. Federal Form W-9
12. Promotional Materials
13. Resumes of our employees
14. Targeted Small Business Certificate
15. D&B Report

We are "Targeted Small Business", however, we have enclosed three references and would like to be considered for "fully-qualified" status. We have applied for remnewal of our TSB certificate, which is still pending. Therefore, we are enclosing our old TSB certificate. We will forward you the renewed TSB certificate immediately on receipt of the same.



We hope to have included all necessary documents. If you require any additional document or find anything missing please contact us we will immediately furnish the same.

We look forward to receive your valued order, which will receive our best attention at all times.

Sincerely yours,

Raj Inani  
President  
230 Second Street S.E. Suite 214  
Cedar Rapids, IA 52401

ITQ EXHIBIT A

**NON-COLLUSION AFFIDAVIT**

I, the undersigned, am the person responsible for the preparation of and cost data contained in this response submitted to the STATE in response to this ITQ and certify that:

Cost data has been arrived at independently and without consultation with any other party.

No information regarding this response content has been disclosed to any other party that may be or may potentially be responding to the ITQ with a response.

No attempt has been made to induce or to refrain any other party in responding to this ITQ or to influence the content of their response.

This response and subsequent proposal(s) submitted by my firm to RFPs referring to this ITQ is made / will be made in good faith and not pursuant to any discussions / agreement with any other party.

My firm and its affiliates, subsidiaries, officers, directors and employees are not currently under investigation or been convicted for any act prohibited by federal law involving conspiracy or collusion with respect to bidding on public ITQ and related POs, except as follows:

\_\_None\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I understand that any miss-statement in this affidavit is and shall be treated as fraudulent concealment from the STATE of the true facts relating to the response submission for this ITQ.

Name: Raj Inani Position : President

SIGNATURE: \_\_\_\_\_ Date : 07/14/2003

Representing COMPANY NAME: \_Infinite Computing Systems

SWORN TO AND SUBSCRIBED BEFORE ME THIS DAY \_\_\_\_\_ OF 20 \_\_\_\_\_ .

NOTARY PUBLIC \_\_\_\_\_ My commission expires: \_\_\_\_\_

ITQ EXHIBIT B

**LOBBYING CERTIFICATION FORM**

**FOR ITQ AND RELATED POSS, GRANTS, LOANS, AND COOPERATIVE AGREEMENTS**

The undersigned certifies, to the best of her or his knowledge and belief, that

No federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress in connection with the awarding of any federal contract or agreement, or the making of any federal grant, loan, or co-operative agreement.

If any funds other than federal appropriated funds have been paid to any person for influencing or attempting to influence the making of federal contracts or federal grants, loans, co-operative agreements, the undersigned will submit full disclosure of lobbying activities showing all details and supporting documents.

The undersigned will require any or all subcontractors to submit a separate lobbying certification and disclosure accordingly.

SIGNATURE: \_\_\_\_\_ TITLE: President

COMPANY NAME: Infinite Computing Systems DATE: 07/14/2003

**ITQ EXHIBIT C --- MANDATORY AGREEMENT QUESTIONNAIRE**

This section consists of a series of questions that must be answered to the affirmative prior to proceeding with development of your response. It confirms your understanding of and agreement to our requirements for submitting a response. Negative responses will disqualify you. Please insert a copy of your answers inside each of your responses.

1. Do you agree that the contents of your proposal(s) will become part of any resulting ITQ and related POs and can not be held confidential? YES \_\_\_\_\_ NO \_\_\_\_\_
2. Do you agree to submit one original of your proposal, together with two (2) copies and a electronic soft copy on diskette? YES \_\_\_\_\_ NO \_\_\_\_\_
3. Will you include at least three (3) client references and agree you must attain acceptable scores from references for each service category you are attempting to qualify for? YES \_\_\_\_\_ NO \_\_\_\_\_
4. Do you agree that you must maintain an acceptable rating by each agency you do work for in order to remain pre-qualified for each service category? YES \_\_\_\_\_ NO \_\_\_\_\_
5. Do you agree to abide by agency specific requirements as outlined in section 1-25? YES \_\_\_\_\_ NO \_\_\_\_\_
6. Do you agree that your response will remain valid for at least 120 business days and duration of ITQ and related POs? YES \_\_\_\_\_ NO \_\_\_\_\_
7. Are you a TSB or do you currently have or have had a contracting role in three (3) projects for each of the categories you are attempting to qualify for? YES \_\_\_\_\_ NO \_\_\_\_\_
8. Do you agree that if the STATE finds any part of your response to be false, you will be placed on temporary suspension from doing business with the STATE? YES \_\_\_\_\_ NO \_\_\_\_\_
9. Do you accept the requirements stated in sections 1-19 and 1-21? YES \_\_\_\_\_ NO \_\_\_\_\_
10. Will you provide all documents of proof of insurance as required by this ITQ and any related POs? YES \_\_\_\_\_ NO \_\_\_\_\_
11. Are you aware that the STATE will conduct any and all background checks it deems necessary? YES \_\_\_\_\_ NO \_\_\_\_\_

**SUBMIT COMPLETED COPY INSIDE YOUR RESPONSE.**

COMPLETED BY \_\_\_\_\_

ITQ EXHIBIT D - **REFERENCE SURVEY FORMS** ( 3 sections )

List of Clients / Survey Recipient

1. Apar Infotech
2. DiaSpark
3. Aquent



ITQ EXHIBIT D - **REFERENCE SURVEY FORMS** ( 3 sections )

**REFERENCE SURVEY FORM - section one**

**( to be completed by SP providing proposal)**

SP Name: Infinite Computing Systems

Referring Client Name: Apar Infotech

ITQ Service category: On-Going Support

Give name and description of the project you want client to provide the STATE of Iowa a performance rating on per section two.

State Project for Columbus, Ohio

Start date of project: 06/01/2002 End date: till date

Give brief description of Project Scope:

Provided on-going on-site support for a project with department of Motor vehicle. Provided technical support for many technologies including Cobol, DB2, C, Java, etc.



**THE REMAINING 2 SECTIONS TO BE COMPLETED INDEPENDENTLY BY THE CLIENT. The fully completed survey shall be SENT DIRECTLY TO THE ISSUING OFFICER OF THE INVITATION TO QUALIFY FOR THE STATE OF IOWA 'S IT CONSULTING SERVICE ITQ AND RELATED POS.**

ITQ EXHIBIT D - **REFERENCE SURVEY FORMS** ( 3 sections )

**REFERENCE SURVEY FORM - section one**

**( to be completed by SP providing proposal)**

SP Name: Infinite Computing Systems

Referring Client Name: DiaSpark Inc.

ITQ Service category: Administration

Give name and description of the project you want client to provide the STATE of Iowa a performance rating on per section two.

CCH Accounting \$ Tax Section

Start date of project: 10/01/2001 End date: 01/30/2003

Give brief description of Project Scope:

Performed database administration activities on SQL servers, web servers and security administration activities.



**THE REMAINING 2 SECTIONS TO BE COMPLETED INDEPENDENTLY BY THE CLIENT. The fully completed survey shall be SENT DIRECTLY TO THE ISSUING OFFICER OF THE INVITATION TO QUALIFY FOR THE STATE OF IOWA 'S IT CONSULTING SERVICE ITQ AND RELATED POS.**

**REFERENCE SURVEY FORM - section one**

**( to be completed by SP providing proposal)**

SP Name: Infinite Computing Systems\_\_\_\_\_

Referring Client Name: \_\_Aquent\_\_\_\_\_

ITQ Service category: \_\_Development\_\_\_\_\_

Give name and description of the project you want client to provide the STATE of Iowa a performance rating on per section two.

IT Staffing Services

Start date of project: \_\_January 2000      End date: On-going\_\_\_\_\_

Give brief description of Project Scope:

Infinite Computing system provides hard to find skilled resources to Aquent from time to time



**THE REMAINING 2 SECTIONS TO BE COMPLETED INDEPENDENTLY BY THE CLIENT. The fully completed survey shall be SENT DIRECTLY TO THE ISSUING OFFICER OF THE INVITATION TO QUALIFY FOR THE STATE OF IOWA 'S IT CONSULTING SERVICE ITQ AND RELATED POS.**

**Professional / Technical Personnel Questionnaire**

Q 1) How do you intend to provide the resources required by this ITQ?

Ans.

- Infinite Computing Systems (ICS) is led by 40 consultants on-roll and support of over 100 active consultants in our database.
- ICS has strong networking with other consulting companies hence have access to over 1000 consultants.
- ICS regularly recruit bright candidates from local universities and groom them for future projects.
- ICS recognizes that Quality recruitment is the foundation in the formation of any business. Thus, ICS has a five-step process in place to assure the success of our business customers.

**Step 1:Initial Interview**

Communications, Personality, Business Philosophy Compatibility, Technical Aptitude are all evaluated in this step.

**Step 2:Technical Interview**

Professional consultants with similar expertise conduct the initial technical interview.

**Step 3:Professional Technical Evaluation**

This is a 1 ½ - 2-hour verbal technical screen conducted by a qualified professional firmament.

**Step 4:Criminal/Credit Background Evaluation**

**Step 5:Final Employment Offer**

This five-step process ensures that the best and the brightest technical employees are selected for our various clientele.

Minimizing turnover is also a key element in ICS' quality of recruitment. ICS minimizes turnover risks by providing an environment that fosters individual success and pride in our work. We believe that, given the right set of training, tools and talent, each associate can provide our business clients with the highest standards of quality performance. And because we put this into action, our employee attrition rate has consistently hovered below the industry average.

Q 2) Identify the SP Contract administrator and describe the functions that person will perform.

Ans.

The Contract Administrator (Account Manager) would be Mr. Praveen Gadkari. The following functions would be performed by him to ensure smooth and healthy functioning.

- Co-ordinate regularly with the concerned office bearers.
- Co-ordinate with the consultants.
- Ensure smooth and timely deliverance - meet deadlines.
- Respond to RFP's (request for proposal).
- Review performances, receive feedbacks – report to management for continuous improvement.

Q3) Describe how you plan on providing additional personnel if it becomes necessary to properly staff projects?

Ans.

- We work in multitude of specialized industries, 40 employees on role and 1000 search professionals in North America, Europe, and Asia. Which means we have the global reach to find additional candidates if needed. What's more, we can handle any project – whether your requirement is for a single candidate or for many. And we've been doing it for the past 7 years.
- We have access to an additional 1000 consultants through our partnership with other recruiting companies.
- We regularly recruit graduate students from local colleges and train them in their respective specialization. These candidates form a pool of active consultants ready to be deployed anytime, anywhere if needed.

Q 4) Describe your company's ability to uniquely address problems and issues related to service category?

Ans.

- Our stringent recruitment process gives us the ability to provide the best and the brightest of consultants globally.
- Our detailed feedback mechanism ensures better service all the time.
- Our client specific account managers who ensure smooth co-ordination between the client and our consultant.
- We stand committed to our client by proving suitable replacement within 48 hours incase our consultant do not match the clients expectation. We are open to option-to-hire after our consultants have worked for a year.

Q5) Describe your company's practices in adopting client policies and methods?

- Our employee handbook contains the general guidelines about the functioning of an organization.
- The employee is educated about the sub contracting agreement before he commences the project.
- Periodical briefings by our account manager to the consultants.
- Monthly conference calls with the consultants for monitoring the progress of the respective projects.

Q6) List each type/brand of operating system/communication system you are experienced with in each category below and make comments.

- a) **Mainframes** : IBM Mainframe S390 / MVS / OS 2 / 3090.
- b) **Midrange** : AS400
- c) **Client Server/Distributed Systems** : All Unix Flavors, Windows NT, Windows 2000, AIX, HP Unix, Sun Solaris, Sun SPARC.
- d) **Desktop** : Windows, Macintosh.
- e) **LAN** : Windows NT, Citrix.
- f) **Languages and DBMS** : Power builder, COBOL II, C, C++, Java, VB Script, DB2, Oracle, Sybase, SQL Server.

Q7) Describe your products/experience with Databases.

a) Administration: We have DBA's at system level as well as application level on RDBMS like Oracle, Sybase, SQL server and DB2.

b) Application development tools: We have application development tool experience classified as below:

**Business Solution:**

- Accounting and Finance
- Logistics and Procurement
- Business Intelligence
- Distribution and Warehousing
- General Office Automation
- Human Resources
- Manufacturing and Process Management
- Project Management
- Sales and Marketing

**Web and Application Development:**

- Application Development
- Application Planning and Implementation
- E-Commerce Solutions
- Site Management
- Web Page Authoring
- Web Site Hosting
- Web Site Search Agents
- Web Traffic Analysis and Reporting

**Infrastructure and Systems Management:**

- Systems Integration
- Database Solutions
- Desktop and Personal Computing
- Enterprise Application Integration
- Web Services
- Middleware Solutions
- Networking and Communications Solutions
- Operating Systems and Subsystems

**Industry Specific Solutions:**

Automotive  
Banking and Finance  
Computers and Technology  
Education and Training  
Engineering, Construction and Scientific  
Entertainment, Travel and Hospitality  
Food and Beverage  
Healthcare  
Insurance  
Manufacturing Industries  
Media and Information Publishing  
Pharmaceutical  
Retail and Wholesale  
Telecommunications  
Transportation and Shipping



Q 8) what general software applications have you experience in?

Ans:

We have experience ERP/CRM in all the modules as mentioned below:

**SAP:**

- FI Financial Accounting
- CO Controlling
- AM Asset Management
- PS Project Systems
- HR Human
- PM Plant
- MM Materials Management
- QM Quality Management
- PP Production
- SD Sales and Distribution
- CA Cross Application

**PeopleSoft:**

- Accounts Payable
- Purchase Orders
- General Ledger
- Asset Management
- Payroll
- Time Entry
- Human Resources
- Budget Preparation

**Baan:**

- Baan Finances
- Baan Project
- Baan Production
- Baan Distribution and Transport
- Baan Process
- Baan Service
- Baan Tools

**Seibel:**

- Customer Acquisition Management
- Sales Force Automation
- Customer Relationship Management
- Partner Relationship Management
- Supply Chain Management
- Manufacturing
- Financials
- Human Resources

**Oracle Application:**

- Finance
- Manufacturing
- Supply chain
- HR & Payroll
- Project
- Business Intelligence

Q9) Please describe any experience and deployed solutions in each of the following specific technologies below.

- a) Help desk solutions / technologies: Executed project for Perot Systems, Denver Colorado.
- b) Data Development: Executed project for MCI Cedar Rapids– New Commercial Billing System.
- c) Data Analysis: Executed project for MCI Cedar Rapids
- d) Data Modeling: Executed project for MCI Cedar Rapids
- e) Facilitation and consulting: McLeod USA Cedar Rapids – Executed a project in AS400 based systems.
- f) Photogrametry and remote sensing: NA
- g) Data collection and clean up mapping: NA
- h) GIS / ESRI Software / Mapinfo: NA
- i) Electronic Commerce / EDI: Executed many e-com projects for MCI and Perot Systems
- j) Document management: We had 2 consultants working on technical writing for McLeod USA for 6 months
- k) Telecommunications wide area network: Executed WAN project for CTP
- l) Biometric: NA
- m) Wireless networking: NA
- n) IT staffing: We have a comprehensive list of over 200 customers like MCI, McLeod, Perot, CTP, etc. which can be furnished if needed.
- o) Graphic / web design: Executed a project for Geonetric Cedar Rapids.
- p) Other:

ITQ EXHIBIT E -- COST DATA SHEET FORMAT

**COST DATA SHEET for ITQ Number BD80200S102 Revision 1.0**

**FOR SERVICE CATEGORY: \_On-Going Support**

**COMPANY NAME: Infinite Computing Systems date \_07/14/2003**

DESCRIPTION OF SERVICE	RATE PER HOUR NOT TO EXCEED
<p>On-Going Support</p> <ol style="list-style-type: none"> <li>1. Help Desk Support</li> <li>2. On-Site Support</li> <li>3. On-Call Support</li> </ol> <p>We have enclosed a detailed pricing sheet for your reference.</p>	<p>\$15 - \$35</p> <p>\$35 - \$80</p> <p>\$50 - \$100</p>

**ITQ EXHIBIT F - REQUIRED SIGNATURE PAGE** (submit two signed originals in your response)

I / we as undersigned agree to the terms and conditions of the aforementioned ITQ #BD80200S102 and if our response is accepted, to furnish any and all services upon which cost data has been submitted. Any material misstatement in our response shall be treated as fraudulent concealment from the STATE of the facts relating to this ITQ.

Name of Entity / Person Submitting Proposal: \_ Infinite Computing Systems / Raj Inani

Mailing address: Suite 204, Cedar Rapids IA 52401

Phone: (319) 297 7530 Fax: (319) 297 7540 Email: rinani@infinite-usa.com

If Individual: SIGNATURE: \_\_\_\_\_ Date: \_\_\_\_\_

Social Security Number: \_\_\_\_\_

☐ If Partnership: Names -type written: \_\_\_\_\_ / \_\_\_\_\_

Social Security Numbers: \_\_\_\_\_ / \_\_\_\_\_

SIGNATURES of PARTNERS: \_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_ Date: \_\_\_\_\_

☐ If Corporation: Corp ID# 42-1452799 State: Iowa

SIGNATURE: \_\_\_\_\_ Date: \_\_\_\_\_

Name and Title -type written: Raj Inani / President

I / we consent to service of process by certified or register mail addressed to our designated legal agent as required by Part 2-13-i of the Terms and Conditions of the ITQ. I / we appoint

\_\_\_\_\_ at \_\_\_\_\_ as our agent to receive service of process.

WITNESS SIGNATURE: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_

The STATE of Iowa, acting through the undersigned officer(s), hereby accepts the foregoing response to the ITQ and pre-approves the SP named for agency requests for proposals using this agreement. This acceptance and the SP's response for the above referenced ITQ and related POs, including the terms and conditions of the ITQ constitute a binding contract between the STATE and the SP.

CT \_\_\_\_\_ Vendor ID# \_\_\_\_\_ ☐ CONDITIONAL TSB

Evaluation Committee Chairperson \_\_\_\_\_ Date: \_\_\_\_\_

DGS Purchasing Div. Administrator: \_\_\_\_\_ Date: \_\_\_\_\_

Purchasing Agent / Issuing Officer : \_\_\_\_\_ Date : \_\_\_\_\_

**Acceptance of Amendment #1 to ITQ BD80200S102, version 1.0**

Note: The same person who signed the original response to the ITQ must also sign below to accept this amendment to the ITQ.

I, Raj Inani / President officer for Infinite Computing Systems  
(name and title ) (company name)

Hereby accept and agree to Amendment No. 1 to the ITQ, BD80200S102, version 1.0 and agree to provide the additional requested information in the amendment.

Signature: \_\_\_\_\_ Date: 07/09/2003

Signature for the State: \_\_\_\_\_ Date: \_\_\_\_\_

Upon signing, the aforementioned amendment is immediately incorporated into the ITQ and service provider's response to the ITQ.

**ITQ New section:**

**"4-6: SP's BACKGROUND / FINANCIAL QUESTIONNAIRE:**

**For each of the following statements or questions, prospective Vendors shall provide complete, concise, and accurate information. Failure to provide the information in the form requested or inaccurate or misleading information or answers may result in rejection of the proposal from evaluation. Please restate the section number and the question asked immediately preceding the response. Do not include advertising or marketing materials. SPs need only submit one copy of the requested information below to the IO and it does not need to be electronic. A copy of an Annual Report to Stockholders will suffice as answers if the SP is a corporation with it's stock publicly traded.**

- 1. Identify each State in which the business operations or dealings of the (corporate or other type of entity) are subject to charter, registration, certification, licensure or regulation.**

Infninite Computing Systems is currently registered to do business in:  
Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Florida, Georgia, Illinois, Indiana, Iowa, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, New Jersey, North Carolina, Ohio, Oregon, Pennsylvania, South Carolina, Tennessee, Texas, Virginia, Washington D.C., Wisconsin

- A) For each such State identified, state whether the business entity has been disciplined, admonished, warned, had its license, registration, charter, certification or any similar authorization to do business suspended or revoked for any reason (collectively "disciplined").**

**NO**

- B) If the business entity, its officers, agents or employees have been disciplined or disciplinary actions are pending in any State in which the business dealings of the entity are subject to regulation, identify the name of the regulatory agency with authority to discipline. In addition:**

**NO**

- (1) Identify the docket number and any and all other identifying captions or information;**

- (2) Provide a clear and concise statement of all allegations against the business entity, its officers, agents and/or employees;**

- 1. Provide a clear and concise statement of the manner in which the proceeding was resolved;**
- 2. State the sanction, if any, which was imposed (or is currently pending) against the business entity, its officers, agents or employees.**

2. In addition to the proceedings listed above (if any), are there any other pending administrative, criminal or civil proceedings against the business entity, its officers, agents or employees which relate directly or indirectly to the conduct of the business? If so,

**NO**

- A) Identify the docket number and any and all other identifying captions or information;
- B) Provide a clear and concise statement of all allegations against the business entity, its officers, agents and/or employees;
- C) Accurately summarize any and all orders which have been entered in the matter;
- D) State the sanction(s), penalties, fines, damages and/or injunctive relief, if any, to which the business entity, its officers, agents and/or employees may be subject in the event of a finding against the business entity, its officers, agents and/or employees.

3. Within the past three (3) years, has the prospective Vendor been sued by any person or entity for damages and/or injunctive relief in any state or federal court with respect to the prospective Vendor's ~~collection~~ practices in which the person or entity brought the primary action against the Vendor? (For purposes of responding to this question, do not include actions in which the Vendor initiated the primary action against a person or entity to recover monies, and the person or entity counterclaim against the Vendor asserting a claim based on statutory or common law unfair collection practices, unless such action resulted in a finding, judgment or settlement against the Vendor). If so, for each such matter,

**NO**

- A) Identify the docket number and any and all other identifying captions or information;
- B) Provide a clear and concise statement of all Plaintiff's allegations against the business entity, its officers, agents and/or employees; further provide a clear and concise statement describing any counterclaims or cross claims which were or have been asserted by the prospective Vendor or by another defendant against the prospective Vendor;
- C) Accurately summarize any and all orders which have been entered in the matter;
- D) If the matter is currently pending, state the relief sought by the Plaintiff(s) in the matter. If the matter was settled or was litigated to conclusion, state the amount of damages, if any, as well as the terms and conditions of the settlement, or the relief granted and

the amount of any damages awarded and the terms and conditions of any judgment entered in the matter.

- E) If any matter listed above is pending on appeal, identify the court to which the matter has been appealed, and state clearly and concisely the legal issues which form the basis for the appeal. If the appeal has been concluded, state clearly and concisely the judgment rendered on appeal.

4. Within the past three (3) years, has the prospective Vendor entered into a settlement agreement, consent decree, or confession of judgment in lieu of litigation (or further litigation) with respect to the prospective Vendor's ~~collection~~ practices? If so, for each such matter,

**NO**

- A) Identify the names and addresses and other identifying information of the parties to the settlement;
- B) Provide a clear and concise statement of all allegations against the business entity, its officers, agents and/or employees;
- C) Accurately summarize the content of the settlement agreement, consent decree or confession of judgment to which the parties agreed (and/or to which a court of competent jurisdiction approved);
- D) If the matter is currently pending, state the relief sought by the other party(ies) in the matter.

5. Within the past three (3) years, have any complaints been filed or lodged against the business entity, its officers, agents or employees with the Attorney General of any state, the Better Business Bureau of any state, the Consumer Affairs' Office (or similar nomenclature) of any state, the federal Trade Commission or any other federal agency which relate directly or indirectly to the conduct of the business? If so,

**NO**

- A) Identify the docket number and any and all other identifying captions or information;
- B) Provide a clear and concise statement of all allegations against the business entity, its officers, agents and/or employees;
- C) Accurately summarize any and all orders which have been or were entered in the matter;
- D) State the sanction(s), penalties, fines, damages and/or injunctive relief, if any, to which the business entity, its officers, agents and/or employees have been or may be subject in the event of a finding against the business entity, its officers, agents and/or employees.

6. Within the past five (5) years, state whether or not the business entity has filed a voluntary petition in bankruptcy, a voluntary petition to reorganize its



business, or a voluntary petition to effect a plan or other arrangement with creditors. If so, explain the circumstances and the outcome of any such filing in detail.

**NO**

7. Within the past five (5) years, state whether or not the business entity has been the subject of a filing for involuntary bankruptcy. If so, explain the circumstances and the outcome of any such filing in detail.

**NO**

8. Within the past five (5) years, state whether or not the business entity has been notified that it is in default of its obligations under any contract. If so, provide a clear and concise statement of the reasons alleged to have occasioned the default and further state the manner in which the matter was resolved. If the matter is not yet resolved, state the issues that prevent resolution.

**NO**

9. Within the past five (5) years, state whether or not a contract has been terminated for non-performance or for any reason other than the natural expiration of the term of the contract. If so, provide a clear and concise statement of the reasons which occasioned the termination, and further provide the name(s), address(es), telephone and fax numbers of the key personnel in the organization which terminated its contract with you.

**NO**

10. **Financial Information:**

A) Each prospective Vendor shall provide its most recent audited financial statement or other information sufficient for the State to evaluate the financial condition of the prospective Vendor to insure that the Vendor has the capability to fulfill its obligations under the contract. A Dun and Bradstreet Report or similar well known credit report will suffice.

D&B Report enclosed

B) Prospective Vendors may request that their financial statements and other financial information be kept confidential by the State. Prospective Vendors are required to provide only one copy of the audited financial statement.

Yes we would like our financial information to be kept confidential

**C) Provide the name, address, telephone and fax numbers for one financial reference who can provide information relative to your financial responsibility.**

Steve Boyd of McGladrey & Pullen:  
221 Third Ave. SE, #300, Cedar Rapids, IA 52401-1512.  
(319) 298-5283 Steve's Direct Line  
steven\_boyd@rsmi.com

**3.3.5 References Release**

**Each prospective Vendor shall submit a signed release with its response to the RFP which permits representatives of the State to contact the prospective Vendor's references and other persons or entities for whom the prospective Vendor performs and has performed services."**



Ashley Super, Purchasing Agent III  
Iowa Department of General Services (DGS)  
Hoover STATE Office Building - Level A  
Des Moines, IA 50319-0105

July 14, 2003

Sub: Invitation to Qualify BD08200S102 Version 1.0 and  
Amendment #1 to ITQ, BD80200S102, Version 1.0  
Service Category : Administration

Dear Ms. Ashley Super,

We thank you for issuing us Invitaion to Qualify (ITQ) # BD80200S102, version 1.0 and amendment #1 to this ITQ and our response is as below:

Our Response consists of:

	Page No.
1. Non – Collusion Statement .....	3
2. Lobbying Certification .....	4
3. Mandatory Agreement Qusetionnaire.....	5
4. List of Clients/Survey Recipients.....	6
5. Professional/Technical Personnel Questionnaire .....	10
6. Cost Data Sheet .....	17
7. Signature Pages .....	18
8. Acceptance to Amendment – 1 .....	19
9. Additional Section – SP's background / financial questionnaire .....	20
Enclosures:	
10. Vendor Application	
11. Federal Form W-9	
12. Promotional Materials	
13. Resumes of our employees	
14. Targeted Small Business Certificate	
15. D&B Report	

We are "Targeted Small Business", however, we have enclosed three references and would like to be considered for "fully-qualified" status. We have applied for remnewal of our TSB certificate, which is still pending. Therefore, we are enclosing our old TSB certificate. We will forward you the renewed TSB certificate immediately on receipt of the same.



We hope to have included all necessary documents. If you require any additional document or find anything missing please contact us we will immediately furnish the same.

We look forward to receive your valued order, which will receive our best attention at all times.

Sincerely yours,

Raj Inani  
President  
230 Second Street S.E. Suite 214  
Cedar Rapids, IA 52401

ITQ EXHIBIT A

**NON-COLLUSION AFFIDAVIT**

I, the undersigned, am the person responsible for the preparation of and cost data contained in this response submitted to the STATE in response to this ITQ and certify that:

Cost data has been arrived at independently and without consultation with any other party.

No information regarding this response content has been disclosed to any other party that may be or may potentially be responding to the ITQ with a response.

No attempt has been made to induce or to refrain any other party in responding to this ITQ or to influence the content of their response.

This response and subsequent proposal(s) submitted by my firm to RFPs referring to this ITQ is made / will be made in good faith and not pursuant to any discussions / agreement with any other party.

My firm and its affiliates, subsidiaries, officers, directors and employees are not currently under investigation or been convicted for any act prohibited by federal law involving conspiracy or collusion with respect to bidding on public ITQ and related POs, except as follows:

None \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I understand that any miss-statement in this affidavit is and shall be treated as fraudulent concealment from the STATE of the true facts relating to the response submission for this ITQ.

Name: Raj Inani Position : President

SIGNATURE: \_\_\_\_\_ Date : 07/14/2003

Representing COMPANY NAME: \_Infinite Computing Systems

SWORN TO AND SUBSCRIBED BEFORE ME THIS DAY \_\_\_\_\_ OF 20 \_\_\_\_\_ .

NOTARY PUBLIC \_\_\_\_\_ My commission expires: \_\_\_\_\_

ITQ EXHIBIT B

**LOBBYING CERTIFICATION FORM**

**FOR ITQ AND RELATED POSS, GRANTS, LOANS, AND COOPERATIVE AGREEMENTS**

The undersigned certifies, to the best of her or his knowledge and belief, that

No federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress in connection with the awarding of any federal contract or agreement, or the making of any federal grant, loan, or co-operative agreement.

If any funds other than federal appropriated funds have been paid to any person for influencing or attempting to influence the making of federal contracts or federal grants, loans, co-operative agreements, the undersigned will submit full disclosure of lobbying activities showing all details and supporting documents.

The undersigned will require any or all subcontractors to submit a separate lobbying certification and disclosure accordingly.

SIGNATURE: \_\_\_\_\_ TITLE: President

COMPANY NAME: Infinite Computing Systems DATE: 07/14/2003

**ITQ EXHIBIT C --- MANDATORY AGREEMENT QUESTIONNAIRE**

This section consists of a series of questions that must be answered to the affirmative prior to proceeding with development of your response. It confirms your understanding of and agreement to our requirements for submitting a response. Negative responses will disqualify you. Please insert a copy of your answers inside each of your responses.

1. Do you agree that the contents of your proposal(s) will become part of any resulting ITQ and related POs and can not be held confidential? YES \_\_\_\_\_ NO \_\_\_\_\_
2. Do you agree to submit one original of your proposal, together with two (2) copies and a electronic soft copy on diskette? YES \_\_\_\_\_ NO \_\_\_\_\_
3. Will you include at least three (3) client references and agree you must attain acceptable scores from references for each service category you are attempting to qualify for? YES \_\_\_\_\_ NO \_\_\_\_\_
4. Do you agree that you must maintain an acceptable rating by each agency you do work for in order to remain pre-qualified for each service category? YES \_\_\_\_\_ NO \_\_\_\_\_
5. Do you agree to abide by agency specific requirements as outlined in section 1-25? YES \_\_\_\_\_ NO \_\_\_\_\_
6. Do you agree that your response will remain valid for at least 120 business days and duration of ITQ and related POs? YES \_\_\_\_\_ NO \_\_\_\_\_
7. Are you a TSB or do you currently have or have had a contracting role in three (3) projects for each of the categories you are attempting to qualify for? YES \_\_\_\_\_ NO \_\_\_\_\_
8. Do you agree that if the STATE finds any part of your response to be false, you will be placed on temporary suspension from doing business with the STATE? YES \_\_\_\_\_ NO \_\_\_\_\_
9. Do you accept the requirements stated in sections 1-19 and 1-21? YES \_\_\_\_\_ NO \_\_\_\_\_
10. Will you provide all documents of proof of insurance as required by this ITQ and any related POs? YES \_\_\_\_\_ NO \_\_\_\_\_
11. Are you aware that the STATE will conduct any and all background checks it deems necessary? YES \_\_\_\_\_ NO \_\_\_\_\_

**SUBMIT COMPLETED COPY INSIDE YOUR RESPONSE.**

COMPLETED BY \_\_\_\_\_

ITQ EXHIBIT D - **REFERENCE SURVEY FORMS** ( 3 sections )

List of Clients / Survey Recipient

1. Apar Infotech
2. DiaSpark
3. Aquent



ITQ EXHIBIT D - **REFERENCE SURVEY FORMS** ( 3 sections )

**REFERENCE SURVEY FORM - section one**

**( to be completed by SP providing proposal)**

SP Name: Infinite Computing Systems

Referring Client Name: Apar Infotech

ITQ Service category: On-Going Support

Give name and description of the project you want client to provide the STATE of Iowa a performance rating on per section two.

State Project for Columbus, Ohio

Start date of project: 06/01/2002 End date: till date

Give brief description of Project Scope:

Provided on-going on-site support for a project with department of Motor vehicle. Provided technical support for many technologies including Cobol, DB2, C, Java, etc.



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ITQ EXHIBIT D - **REFERENCE SURVEY FORMS** ( 3 sections )

**REFERENCE SURVEY FORM - section one**

**( to be completed by SP providing proposal)**

SP Name: Infinite Computing Systems

Referring Client Name: DiaSpark Inc.

ITQ Service category: Administration

Give name and description of the project you want client to provide the STATE of Iowa a performance rating on per section two.

CCH Accounting \$ Tax Section

Start date of project: 10/01/2001 End date: 01/30/2003

Give brief description of Project Scope:

Performed database administration activities on SQL servers, web servers and security administration activities.



**THE REMAINING 2 SECTIONS TO BE COMPLETED INDEPENDENTLY BY THE CLIENT. The fully completed survey shall be SENT DIRECTLY TO THE ISSUING OFFICER OF THE INVITATION TO QUALIFY FOR THE STATE OF IOWA 'S IT CONSULTING SERVICE ITQ AND RELATED POS.**

**REFERENCE SURVEY FORM - section one**

**( to be completed by SP providing proposal)**

SP Name: Infinite Computing Systems\_\_\_\_\_

Referring Client Name: \_\_Aquent\_\_\_\_\_

ITQ Service category: \_\_Development\_\_\_\_\_

Give name and description of the project you want client to provide the STATE of Iowa a performance rating on per section two.

IT Staffing Services

Start date of project: \_\_January 2000      End date: On-going\_\_\_\_\_

Give brief description of Project Scope:

Infinite Computing system provides hard to find skilled resources to Aquent from time to time



**THE REMAINING 2 SECTIONS TO BE COMPLETED INDEPENDENTLY BY THE CLIENT. The fully completed survey shall be SENT DIRECTLY TO THE ISSUING OFFICER OF THE INVITATION TO QUALIFY FOR THE STATE OF IOWA 'S IT CONSULTING SERVICE ITQ AND RELATED POS.**

**Professional / Technical Personnel Questionnaire**

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Ans.

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**Step 5:Final Employment Offer**

This five-step process ensures that the best and the brightest technical employees are selected for our various clientele.

Minimizing turnover is also a key element in ICS' quality of recruitment. ICS minimizes turnover risks by providing an environment that fosters individual success and pride in our work. We believe that, given the right set of training, tools and talent, each associate can provide our business clients with the highest standards of quality performance. And because we put this into action, our employee attrition rate has consistently hovered below the industry average.

Q 2) Identify the SP Contract administrator and describe the functions that person will perform.

Ans.

The Contract Administrator (Account Manager) would be Mr. Praveen Gadkari. The following functions would be performed by him to ensure smooth and healthy functioning.

- Co-ordinate regularly with the concerned office bearers.
- Co-ordinate with the consultants.
- Ensure smooth and timely deliverance - meet deadlines.
- Respond to RFP's (request for proposal).
- Review performances, receive feedbacks – report to management for continuous improvement.

Q3) Describe how you plan on providing additional personnel if it becomes necessary to properly staff projects?

Ans.

- We work in multitude of specialized industries, 40 employees on role and 1000 search professionals in North America, Europe, and Asia. Which means we have the global reach to find additional candidates if needed. What's more, we can handle any project – whether your requirement is for a single candidate or for many. And we've been doing it for the past 7 years.
- We have access to an additional 1000 consultants through our partnership with other recruiting companies.
- We regularly recruit graduate students from local colleges and train them in their respective specialization. These candidates form a pool of active consultants ready to be deployed anytime, anywhere if needed.

Q 4) Describe your company's ability to uniquely address problems and issues related to service category?

Ans.

- Our stringent recruitment process gives us the ability to provide the best and the brightest of consultants globally.
- Our detailed feedback mechanism ensures better service all the time.
- Our client specific account managers who ensure smooth co-ordination between the client and our consultant.
- We stand committed to our client by proving suitable replacement within 48 hours incase our consultant do not match the clients expectation. We are open to option-to-hire after our consultants have worked for a year.

Q5) Describe your company's practices in adopting client policies and methods?

- Our employee handbook contains the general guidelines about the functioning of an organization.
- The employee is educated about the sub contracting agreement before he commences the project.
- Periodical briefings by our account manager to the consultants.
- Monthly conference calls with the consultants for monitoring the progress of the respective projects.

Q6) List each type/brand of operating system/communication system you are experienced with in each category below and make comments.

- a) **Mainframes** : IBM Mainframe S390 / MVS / OS 2 / 3090.
- b) **Midrange** : AS400
- c) **Client Server/Distributed Systems** : All Unix Flavors, Windows NT, Windows 2000, AIX, HP Unix, Sun Solaris, Sun SPARC.
- d) **Desktop** : Windows, Macintosh.
- e) **LAN** : Windows NT, Citrix.
- f) **Languages and DBMS** : Power builder, COBOL II, C, C++, Java, VB Script, DB2, Oracle, Sybase, SQL Server.

Q7) Describe your products/experience with Databases.

a) Administration: We have DBA's at system level as well as application level on RDBMS like Oracle, Sybase, SQL server and DB2.

b) Application development tools: We have application development tool experience classified as below:

**Business Solution:**

- Accounting and Finance
- Logistics and Procurement
- Business Intelligence
- Distribution and Warehousing
- General Office Automation
- Human Resources
- Manufacturing and Process Management
- Project Management
- Sales and Marketing

**Web and Application Development:**

- Application Development
- Application Planning and Implementation
- E-Commerce Solutions
- Site Management
- Web Page Authoring
- Web Site Hosting
- Web Site Search Agents
- Web Traffic Analysis and Reporting

**Infrastructure and Systems Management:**

- Systems Integration
- Database Solutions
- Desktop and Personal Computing
- Enterprise Application Integration
- Web Services
- Middleware Solutions
- Networking and Communications Solutions
- Operating Systems and Subsystems

**Industry Specific Solutions:**

Automotive  
Banking and Finance  
Computers and Technology  
Education and Training  
Engineering, Construction and Scientific  
Entertainment, Travel and Hospitality  
Food and Beverage  
Healthcare  
Insurance  
Manufacturing Industries  
Media and Information Publishing  
Pharmaceutical  
Retail and Wholesale  
Telecommunications  
Transportation and Shipping



Q 8) what general software applications have you experience in?

Ans:

We have experience ERP/CRM in all the modules as mentioned below:

**SAP:**

- FI Financial Accounting
- CO Controlling
- AM Asset Management
- PS Project Systems
- HR Human
- PM Plant
- MM Materials Management
- QM Quality Management
- PP Production
- SD Sales and Distribution
- CA Cross Application

**PeopleSoft:**

- Accounts Payable
- Purchase Orders
- General Ledger
- Asset Management
- Payroll
- Time Entry
- Human Resources
- Budget Preparation

**Baan:**

- Baan Finances
- Baan Project
- Baan Production
- Baan Distribution and Transport
- Baan Process
- Baan Service
- Baan Tools

**Seibel:**

- Customer Acquisition Management
- Sales Force Automation
- Customer Relationship Management
- Partner Relationship Management
- Supply Chain Management
- Manufacturing
- Financials
- Human Resources

**Oracle Application:**

- Finance
- Manufacturing
- Supply chain
- HR & Payroll
- Project
- Business Intelligence

Q9) Please describe any experience and deployed solutions in each of the following specific technologies below.

- a) Help desk solutions / technologies: Executed project for Perot Systems, Denver Colorado.
- b) Data Development: Executed project for MCI Cedar Rapids– New Commercial Billing System.
- c) Data Analysis: Executed project for MCI Cedar Rapids
- d) Data Modeling: Executed project for MCI Cedar Rapids
- e) Facilitation and consulting: McLeod USA Cedar Rapids – Executed a project in AS400 based systems.
- f) Photogrametry and remote sensing: NA
- g) Data collection and clean up mapping: NA
- h) GIS / ESRI Software / Mapinfo: NA
- i) Electronic Commerce / EDI: Executed many e-com projects for MCI and Perot Systems
- j) Document management: We had 2 consultants working on technical writing for McLeod USA for 6 months
- k) Telecommunications wide area network: Executed WAN project for CTP
- l) Biometric: NA
- m) Wireless networking: NA
- n) IT staffing: We have a comprehensive list of over 200 customers like MCI, McLeod, Perot, CTP, etc. which can be furnished if needed.
- o) Graphic / web design: Executed a project for Geonetric Cedar Rapids.
- p) Other:

ITQ EXHIBIT E -- COST DATA SHEET FORMAT

**COST DATA SHEET for ITQ Number BD80200S102 Revision 1.0**

**FOR SERVICE CATEGORY: Administration**

**COMPANY NAME: Infinite Computing Systems date 07/14/2003**

DESCRIPTION OF SERVICE	RATE PER HOUR NOT TO EXCEED
<p>Administration</p> <ul style="list-style-type: none"> <li>1 Database</li> <li>2 LAN/WAN</li> <li>3 Operating System</li> <li>4 Web</li> <li>5 Messaging</li> <li>6 Security</li> <li>7 Emerging / Niche Technology</li> </ul>	<p>\$55-\$75</p> <p>\$35-\$70</p> <p>\$55-\$75</p> <p>\$45-\$70</p> <p>NA</p> <p>\$55-\$75</p> <p>\$60-\$90</p>

**ITQ EXHIBIT F - REQUIRED SIGNATURE PAGE** (submit two signed originals in your response)

I / we as undersigned agree to the terms and conditions of the aforementioned ITQ #BD80200S102 and if our response is accepted, to furnish any and all services upon which cost data has been submitted. Any material misstatement in our response shall be treated as fraudulent concealment from the STATE of the facts relating to this ITQ.

Name of Entity / Person Submitting Proposal: \_ Infinite Computing Systems / Raj Inani

Mailing address: Suite 204, Cedar Rapids IA 52401

Phone: (319) 297 7530 Fax: (319) 297 7540 Email: rinani@infinite-usa.com

If Individual: SIGNATURE: \_\_\_\_\_ Date: \_\_\_\_\_

Social Security Number: \_\_\_\_\_

☐ If Partnership: Names -type written: \_\_\_\_\_ / \_\_\_\_\_

Social Security Numbers: \_\_\_\_\_ / \_\_\_\_\_

SIGNATURES of PARTNERS: \_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_ Date: \_\_\_\_\_

☐ If Corporation: Corp ID# 42-1452799 State: Iowa

SIGNATURE: \_\_\_\_\_ Date: \_\_\_\_\_

Name and Title -type written: Raj Inani / President

I / we consent to service of process by certified or register mail addressed to our designated legal agent as required by Part 2-13-i of the Terms and Conditions of the ITQ. I / we appoint

\_\_\_\_\_ at \_\_\_\_\_ as our agent to receive service of process.

WITNESS SIGNATURE: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_

The STATE of Iowa, acting through the undersigned officer(s), hereby accepts the foregoing response to the ITQ and pre-approves the SP named for agency requests for proposals using this agreement. This acceptance and the SP's response for the above referenced ITQ and related POs, including the terms and conditions of the ITQ constitute a binding contract between the STATE and the SP.

CT \_\_\_\_\_ Vendor ID# \_\_\_\_\_ ☐ CONDITIONAL TSB

Evaluation Committee Chairperson \_\_\_\_\_ Date: \_\_\_\_\_

DGS Purchasing Div. Administrator: \_\_\_\_\_ Date: \_\_\_\_\_

Purchasing Agent / Issuing Officer : \_\_\_\_\_ Date : \_\_\_\_\_

**Acceptance of Amendment #1 to ITQ BD80200S102, version 1.0**

Note: The same person who signed the original response to the ITQ must also sign below to accept this amendment to the ITQ.

I, Raj Inani / President officer for Infinite Computing Systems  
(name and title ) (company name)

Hereby accept and agree to Amendment No. 1 to the ITQ, BD80200S102, version 1.0 and agree to provide the additional requested information in the amendment.

Signature: \_\_\_\_\_ Date: 07/09/2003

Signature for the State: \_\_\_\_\_ Date: \_\_\_\_\_

Upon signing, the aforementioned amendment is immediately incorporated into the ITQ and service provider's response to the ITQ.

**ITQ New section:**

**"4-6: SP's BACKGROUND / FINANCIAL QUESTIONNAIRE:**

**For each of the following statements or questions, prospective Vendors shall provide complete, concise, and accurate information. Failure to provide the information in the form requested or inaccurate or misleading information or answers may result in rejection of the proposal from evaluation. Please restate the section number and the question asked immediately preceding the response. Do not include advertising or marketing materials. SPs need only submit one copy of the requested information below to the IO and it does not need to be electronic. A copy of an Annual Report to Stockholders will suffice as answers if the SP is a corporation with it's stock publicly traded.**

- 1. Identify each State in which the business operations or dealings of the (corporate or other type of entity) are subject to charter, registration, certification, licensure or regulation.**

Infninite Computing Systems is currently registered to do business in:  
Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Florida, Georgia, Illinois, Indiana, Iowa, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, New Jersey, North Carolina, Ohio, Oregon, Pennsylvania, South Carolina, Tennessee, Texas, Virginia, Washington D.C., Wisconsin

- A) For each such State identified, state whether the business entity has been disciplined, admonished, warned, had its license, registration, charter, certification or any similar authorization to do business suspended or revoked for any reason (collectively "disciplined").**

**NO**

- B) If the business entity, its officers, agents or employees have been disciplined or disciplinary actions are pending in any State in which the business dealings of the entity are subject to regulation, identify the name of the regulatory agency with authority to discipline. In addition:**

**NO**

- (1) Identify the docket number and any and all other identifying captions or information;**

- (2) Provide a clear and concise statement of all allegations against the business entity, its officers, agents and/or employees;**

- 1. Provide a clear and concise statement of the manner in which the proceeding was resolved;**
- 2. State the sanction, if any, which was imposed (or is currently pending) against the business entity, its officers, agents or employees.**

2. In addition to the proceedings listed above (if any), are there any other pending administrative, criminal or civil proceedings against the business entity, its officers, agents or employees which relate directly or indirectly to the conduct of the business? If so,

**NO**

- A) Identify the docket number and any and all other identifying captions or information;
- B) Provide a clear and concise statement of all allegations against the business entity, its officers, agents and/or employees;
- C) Accurately summarize any and all orders which have been entered in the matter;
- D) State the sanction(s), penalties, fines, damages and/or injunctive relief, if any, to which the business entity, its officers, agents and/or employees may be subject in the event of a finding against the business entity, its officers, agents and/or employees.

3. Within the past three (3) years, has the prospective Vendor been sued by any person or entity for damages and/or injunctive relief in any state or federal court with respect to the prospective Vendor's ~~collection~~ practices in which the person or entity brought the primary action against the Vendor? (For purposes of responding to this question, do not include actions in which the Vendor initiated the primary action against a person or entity to recover monies, and the person or entity counterclaim against the Vendor asserting a claim based on statutory or common law unfair collection practices, unless such action resulted in a finding, judgment or settlement against the Vendor). If so, for each such matter,

**NO**

- A) Identify the docket number and any and all other identifying captions or information;
- B) Provide a clear and concise statement of all Plaintiff's allegations against the business entity, its officers, agents and/or employees; further provide a clear and concise statement describing any counterclaims or cross claims which were or have been asserted by the prospective Vendor or by another defendant against the prospective Vendor;
- C) Accurately summarize any and all orders which have been entered in the matter;
- D) If the matter is currently pending, state the relief sought by the Plaintiff(s) in the matter. If the matter was settled or was litigated to conclusion, state the amount of damages, if any, as well as the terms and conditions of the settlement, or the relief granted and

the amount of any damages awarded and the terms and conditions of any judgment entered in the matter.

- E) If any matter listed above is pending on appeal, identify the court to which the matter has been appealed, and state clearly and concisely the legal issues which form the basis for the appeal. If the appeal has been concluded, state clearly and concisely the judgment rendered on appeal.

4. Within the past three (3) years, has the prospective Vendor entered into a settlement agreement, consent decree, or confession of judgment in lieu of litigation (or further litigation) with respect to the prospective Vendor's ~~collection~~ practices? If so, for each such matter,

**NO**

- A) Identify the names and addresses and other identifying information of the parties to the settlement;
- B) Provide a clear and concise statement of all allegations against the business entity, its officers, agents and/or employees;
- C) Accurately summarize the content of the settlement agreement, consent decree or confession of judgment to which the parties agreed (and/or to which a court of competent jurisdiction approved);
- D) If the matter is currently pending, state the relief sought by the other party(ies) in the matter.

5. Within the past three (3) years, have any complaints been filed or lodged against the business entity, its officers, agents or employees with the Attorney General of any state, the Better Business Bureau of any state, the Consumer Affairs' Office (or similar nomenclature) of any state, the federal Trade Commission or any other federal agency which relate directly or indirectly to the conduct of the business? If so,

**NO**

- A) Identify the docket number and any and all other identifying captions or information;
- B) Provide a clear and concise statement of all allegations against the business entity, its officers, agents and/or employees;
- C) Accurately summarize any and all orders which have been or were entered in the matter;
- D) State the sanction(s), penalties, fines, damages and/or injunctive relief, if any, to which the business entity, its officers, agents and/or employees have been or may be subject in the event of a finding against the business entity, its officers, agents and/or employees.

6. Within the past five (5) years, state whether or not the business entity has filed a voluntary petition in bankruptcy, a voluntary petition to reorganize its



business, or a voluntary petition to effect a plan or other arrangement with creditors. If so, explain the circumstances and the outcome of any such filing in detail.

**NO**

7. Within the past five (5) years, state whether or not the business entity has been the subject of a filing for involuntary bankruptcy. If so, explain the circumstances and the outcome of any such filing in detail.

**NO**

8. Within the past five (5) years, state whether or not the business entity has been notified that it is in default of its obligations under any contract. If so, provide a clear and concise statement of the reasons alleged to have occasioned the default and further state the manner in which the matter was resolved. If the matter is not yet resolved, state the issues that prevent resolution.

**NO**

9. Within the past five (5) years, state whether or not a contract has been terminated for non-performance or for any reason other than the natural expiration of the term of the contract. If so, provide a clear and concise statement of the reasons which occasioned the termination, and further provide the name(s), address(es), telephone and fax numbers of the key personnel in the organization which terminated its contract with you.

**NO**

10. **Financial Information:**

A) Each prospective Vendor shall provide its most recent audited financial statement or other information sufficient for the State to evaluate the financial condition of the prospective Vendor to insure that the Vendor has the capability to fulfill its obligations under the contract. A Dun and Bradstreet Report or similar well known credit report will suffice.

D&B Report enclosed

B) Prospective Vendors may request that their financial statements and other financial information be kept confidential by the State. Prospective Vendors are required to provide only one copy of the audited financial statement.

Yes we would like our financial information to be kept confidential

**C) Provide the name, address, telephone and fax numbers for one financial reference who can provide information relative to your financial responsibility.**

Steve Boyd of McGladrey & Pullen:  
221 Third Ave. SE, #300, Cedar Rapids, IA 52401-1512.  
(319) 298-5283 Steve's Direct Line  
steven\_boyd@rsmi.com

**3.3.5 References Release**

**Each prospective Vendor shall submit a signed release with its response to the RFP which permits representatives of the State to contact the prospective Vendor's references and other persons or entities for whom the prospective Vendor performs and has performed services."**